

2017-18

# Professional Advisory Committee Report



St. Joseph's  
Healthcare  Hamilton

# Professional Advisory Committee Overview

## Vision:

*“As leaders in professional practice we are committed to making a difference in people’s lives through collaboration, accountability, and integration of excellence in professional practice that promotes clinical care, education and research across St. Joseph’s Healthcare.”*

The mandate of the Professional Advisory Committee (PAC) is to advance and support both discipline specific and interdisciplinary professional practice at St Joseph’s Healthcare Hamilton (SJHH).

The PAC is comprised of nineteen health professional disciplines. The disciplines include regulated professions recognized under the Regulated Health Professions Act and the Social Work and Social Services Work Act, and unregulated professions that have provincial or national standards of practice.

Each discipline has a Professional Practice Lead. The responsibilities of the Professional Practice Lead and PAC are to:

- Ensure standards of care, education and research are based on best practices; and meet relevant policy, regulation and legislation;
- Provide leadership in change processes and ongoing quality improvement;
- Represent professional practice issues in decision making at SJHH;
- Enhance the profile of SJHH with external agencies;
- Support recruitment and retention of excellent professional staff;
- Contribute to the achievement of the strategic directions for SJHH;
- Support recruitment and retention of excellent professional staff;
- Contribute to the achievement of the strategic directions for SJHH.

In 2017-18, the PAC continued our work focusing on the **strategic priorities** of St. Joseph’s in Hamilton by ensuring a continued alignment of the activities with strategic goals and focusing efforts on corporate projects. In preparation for and the successful implementation of **Dovetale**, the PAC undertook leadership and participation in a wide variety of activities, committees and task groups.

The report that follows highlights the accomplishments of the PAC in 2017-18, and includes our initial focus of work for 2018-19. Discipline specific achievements for 2017-18 & focus for 2018-19 are available as per request of the Professional Practice Lead for that health professional discipline.

If you have any comments or questions we would be pleased to speak with you.  
Winnie Doyle, Executive Lead, PAC  
Jane Loncke, Chair, PAC  
Monica Alderson & Helen VandeMark, Vice-Chairs, PAC



# PAC Leadership

In 2017-2018, the PAC acknowledged the following Professional Practice Leads for their commitment and leadership to the PAC and their health professional disciplines as they departed their Professional Practice Lead role:

<b>Bev Cole</b>	Physiotherapy
<b>Cheryl Evans</b>	Nursing
<b>Dawanna Kazarian-Keith</b>	Vocational Services
<b>Meridene Haynes</b>	Cardio-Pulmonary Technology
<b>Roy Dahl</b>	Spiritual Care

Below summarizes our current PAC Leadership & our Professional Practice Leads (PPL):

<b>Position</b>	<b>Name</b>	<b>Health Professional Discipline</b>	<b>Contact</b>
Executive Lead	<b>Winnie Doyle</b>	Nursing	33567
Chair	<b>Jane Loncke</b>	Speech-Language Pathology	33578
Vice-Chair & PPL	<b>Monica Alderson</b>	Occupational Therapy	34127
Vice-Chair & PPL	<b>Helen VandeMark</b>	Clinical Nutrition	33155
PPL	<b>Holly Raymond</b>	Addiction Services	36280
PPL	<b>Linda Hollingham</b>	Audiology	33573
PPL	<b>Julie Childerhose</b>	Diagnostic Services	33384
PPL	<b>James Bellamy</b>	Dialysis Technology	33120
PPL	<b>Andrea Tjahja</b>	Medical Laboratory Technology	33756
PPLs	<b>Larisa Volman &amp; Erin Doherty</b>	Nursing	36350, 33698
PPL	<b>Fiona Wilson</b>	Peer Support	36446
PPL	<b>Connie Lukinuk</b>	Pharmacy	35843
PPL	<b>Magda McCaughan</b>	Physiotherapy	33207
PPL	<b>Mary Basalygo</b>	Polysomnography	33590
PPL	<b>Randi McCabe</b>	Psychology	33695
PPL	<b>Leslie Brooks</b>	Respiratory Services	34115
PPL	<b>Jimena Silliker</b>	Social Work	33051
PPL	<b>Bonnie Reaburn-Jones</b>	Speech-Language Pathology	34089
PPL	<b>Kelly Collins</b>	Spiritual Care	32857
PPLs	<b>Sandra Berzaitis-Smith &amp; Susy Marrone</b>	Therapeutic Recreation	35566, 33963
PPL	<b>Bruno DiFranco</b>	Vocational Services	36745

# PAC Achievements 2017-18

## Quality & Safety



Focus	Summary
<b>Commitment to Quality</b>	Reconfirmed commitment & provided such & summary to Quality Steering Committee (QSC)
<b>Practice Changes/ Expansion of Practice</b>	Responded to changes in practice &/or emerging issues in care environment & supported the following: Nurse Practitioners Prescribing Controlled Substances, Pharmacist Full Scope of Practice
<b>ROP: Client Identification</b>	Maintained ongoing accountability across Health Professional Disciplines, & completed builds & implementation within EPIC
<b>Enterprise Risk Management</b>	Updated ERM & initiated action plans for: competencies, credentials, learners & orientation
<b>Legislation</b>	Stayed abreast of, & communicated legislative updates for a variety of issues (e.g., Mandatory IPC Breach Notification Regulation)
<b>Prevention of Violence</b>	Continued participation & engagement with implementation of practices in alignment with "Patient Behaviour Safety Alert"
<b>Hand Hygiene</b>	Monitored & implemented plans as required to achieve target
<b>Leadership</b>	<p>Led &amp;/or participated, communicated &amp; implemented initiatives that impacted health professional disciplines within SJHH:</p> <ul style="list-style-type: none"> <li>• Cardiopulmonary Resuscitation &amp; Intensive Care Interventions</li> <li>• Advanced Care Planning</li> <li>• Quality Reviews</li> <li>• Medical Assistance in Dying</li> <li>• Prevention of Violence in the Workplace</li> <li>• Health Links</li> </ul> <p>Participated on Corporate Committees :</p> <ul style="list-style-type: none"> <li>• Anti-Stigma</li> <li>• Ethics</li> <li>• Fiscal Advisory Committee</li> <li>• Health Records</li> <li>• Medical Advisory Committee</li> <li>• Order Sets</li> <li>• Patient &amp; Family Advisory Committee</li> <li>• Pharmacy &amp; Therapeutics</li> <li>• Quality Steering Committee</li> </ul>

## Breaking Down Barriers



<b>ROP: Information Transfer at Care Transitions</b>	<p>Focused on transfer of information between care providers:</p> <ul style="list-style-type: none"> <li>• using verbal (face to face, telephone) &amp; written methods</li> <li>• using available tools &amp;/or developed discipline specific tools in EPIC</li> <li>• completed &amp;/or planning audits to evaluate compliance</li> </ul>
<b>Standard of Practice for Transitions</b>	Communicated across SJHH, & supported QIP within Complex Care & Seniors Mental Health

# PAC Achievements 2017-18

## Engaged People



Focus	Summary
<b>Onboarding Project</b>	Completed method to validate professional registration
<b>Performance Management</b>	Provided input to incoming competency framework
<b>Succession Planning</b>	Identified options for future Professional Practice Leads
<b>Recruitment</b>	Successfully recruited & on boarded four Professional Practice Leads

## Research & Innovation



<b>Research Awards</b>	<p>Promoted, organized, evaluated &amp; selected two awards:</p> <ul style="list-style-type: none"> <li>• “Caring for those who suffer”</li> <li>• “Evaluating a cognitive remediation intervention during the menopausal transition: A pilot study.”</li> </ul>
<b>Postgraduate Education &amp; Clinical Service Taskforce</b>	Participated, consulted & communicated relevant information with health professional disciplines
<b>Learner Initiatives</b>	<p>Participated &amp; implemented necessary documentation to achieve compliance with Bill 18</p> <p>Consulted &amp; participated in development of the processes for onboarding of learners post launch of Dovetale</p>

## Transforming How We Work



<b>Policies &amp; Procedures</b>	<p>Continued to develop, review, consult on, &amp; approve policies &amp; procedures &amp; medical directives as follows:</p> <ul style="list-style-type: none"> <li>• 017-PAC Prevention of Falls &amp; Falls Injuries Protocol for Adult Patients</li> <li>• 023-PAC Administration of a Substance by Inhalation by a Physiotherapist: Oxygen Titration</li> <li>• 134-MED Medication Administration Times</li> <li>• 063-Learner Placements at St. Joseph’s Healthcare Hamilton</li> <li>• 060-ADM MED Consent to Treatment</li> <li>• MD-001 Physician Assistant General Surgery</li> <li>• MD-002 Physician Assistant in General internal Medicine</li> <li>• MD-001 MH Naloxone Administration</li> <li>• MD-040 NM Administration of Cardiac Medication for Stress Testing by MRTs</li> <li>• MD-042 NM Administration of Medications for use in Nuclear Medicine</li> </ul>
<b>Job Descriptions</b>	Completed generic job descriptions for all health professional disciplines represented on the PAC
<b>Ontario Hospital Reporting System</b>	Completed discipline specific reporting standardization, & build, education & implementation with launch of Dovetale

# PAC Achievements 2017-18

Transforming  
How We Work



Focus	Summary
<p><b>Dovetale Leadership &amp; Participation</b></p>	<p>Completed in the following areas:</p> <ul style="list-style-type: none"> <li>• Health Professional Clinical Documentations builds &amp; education</li> <li>• Committee &amp; Task Groups: Joint Steering, Operations, Incident Management System, Clinical Benefits Realization, Order Sets, Discharge, Planning &amp; Implementation, Report Routing</li> <li>• Order Set reviews &amp; updates</li> <li>• Health Professional Designations</li> <li>• Sensitive notes</li> <li>• Patient education</li> <li>• Learner processes &amp; communication to stakeholders</li> <li>• Dovetale Pros</li> <li>• Information transfer</li> <li>• Post –live optimization</li> </ul>

[←](#) | [🔍](#) | [Profile](#) | [PT/OT Orders](#) | [Facesheet](#) | [Handoff](#) | [OTA](#) | [Current Visit Notes](#) | [ED Summary](#)

---

**Handoff**

**Occupational Therapy** ⤴

**Date of TOA Report:** 23/2/2018

**Diagnosis:**

**Patient Active Problem List**

Diagnosis

- Schizophrenia, paranoid type
- Dyslipidemia

**Current Status:** minimal participation in therapy.

**Patient Flow Status:** Red

**Isolation Requirements:** No active isolations

**Risks/Concerns:** Falls, Cognition and Functional Decline

**Occupational Therapy Plans:** Basic Activities Daily Living (BADL) Assessment, Cognitive Assessment and Kitchen Assessment

Will continue to engage patient in assessments with consistent clear explanations of service.

# PAC Initiatives 2018-19

Focus	Summary
Quality Report for QSC	Complete & submit report by June 2018
Better Health Better Experience	Complete all necessary requirements in preparation for Accreditation in May 2019 <ul style="list-style-type: none"> <li>• update to policies &amp; procedures</li> <li>• ERM for credentials, competencies, learners &amp; orientation</li> </ul>
ROPs: Information Transfer & Client Identification	Complete self-assessment, implement changes in practice & evaluate performance in preparation for Accreditation Canada survey in May 2019
Quality Improvement Plans	Provide leadership & support implementation of three QIPs: <ul style="list-style-type: none"> <li>• Implement After Visit Summary</li> <li>• Reduce Workplace Violence</li> <li>• Standardize Patient Family Communication Boards</li> </ul>
Practice Changes/Expansion of Practice	Respond to changes in health professional practice &/or emerging issues in the health care environment
Interprofessional Corporate Initiatives	Identify, develop & implement at least one interprofessional initiative that advances clinical service, education &/or research at SJHH
Dovetale Leadership & Participation	Continue focused work in the following areas: <ul style="list-style-type: none"> <li>• Committee &amp; Task Groups: Order Sets, Discharge, Operations, OHRS</li> <li>• Optimize discipline specific &amp; interprofessional areas of clinical documentation</li> <li>• Develop &amp; implement reports to measure performance in selected areas of practice</li> </ul>
Corporate Leadership & Participation	Continue to lead &/or participate in initiatives that impact health professional disciplines & participate on Corporate Committees & Task Groups
Health Professionals Event	Host event in fall 2018
Annual Report	Complete Annual Report of the Health Professional Disciplines
Research Awards	Promote, organize, evaluate & award in fall-winter 2018-19
Job Descriptions	Post & communicate information about generic job descriptions for all health professional disciplines represented on the PAC
Ontario Hospital Reporting System	Complete discipline specific reporting standardization, & build, education & implementation with launch of Dovetale
Engage Leaders	Welcome new leaders, provide orientation to & identify opportunities for collaboration with the PAC &/or Professional Practice Leads
Engaged People	Review & share results of survey & implement discipline specific & interprofessional action plans as appropriate
Strategic Plan	Continue to consult on, develop & implement PAC initiatives in alignment with the upcoming Strategic Plan for SJHH
Professional Practice Lead Professional Development	Support Professional Practice Leads to participate in various opportunities such as PAC Retreat, Health Leaders Institute, LEAN Training, Professional Practice Network of Ontario Sessions