



Audiology

Professional Practice Leader (Charlton)

Linda Hollingham B.Sc., MA, CASLPO

Number of Members of Discipline:

SITE	FTE	PTE	POSITION
Charlton	4.0 0.6		Audiologists Communication Disorders Assistant

Scope of Practice

“The practice of audiology is the assessment of auditory function and the treatment and prevention of auditory dysfunction to develop, maintain, rehabilitate or augment auditory and communicative functions.”
1991, c. 19, s.3 (1).

Clinical Practice Achievements

Quality & Safety

- Hand hygiene target met based upon Patient Satisfaction results (2019).
- Disposable ear tips and headphones covers maintained.
- Sustain Transfer of accountability.
- Maintain minimal falls incidents by anticipating falls risk and putting plans in place to prevent them.
- Patient hand out provided on the “Increased Risk of Falls with hearing loss.”
- Positive Patient satisfaction scores.
- Two patient Identifiers target met.
- Prevention of violence in the Workplace training.
- Completed Dovetale training for Inpatient documentation.
- Dovetale onboarding for outpatient ENT clinic Jan. 2020.

Change

- Virtual Care in Audiology for hearing aid programming in progress.
- Improvement of patient flow and access to service by modifying schedule.
- Maintain video email instructions forwarded to patients post hearing aid fittings.

Community

- Wellness Opportunities (e.g. massage, yoga).
- 4 time winner of Readers Choice Spectator award (Diamond 2018).

Interconnection

- Transfer of Accountability.
- Seamless referrals made to community services (e.g. infant hearing ,Canadian Hearing Society (CHS), Elderly Home Visit Program, Schools).
- Innovative ways of servicing people in the community.
- Convenient pick-up and drop-off of hearing aids.

Academic Pursuits

Internal Teaching:

- Presentation to the Laryngectomy voice group.

Clinical Teaching:

- Clinical appointment with University of Western Ontario.
- The mentoring/supervision of Ear, Nose, Throat residence; Medical clerks; audiology interns from University placements; high school job shadow; from various facilities.

Continuing Education:

- Ongoing educational opportunities to stay current in all areas, especially in the area of hearing aid technology.
- Cerumen management training.
- Annual E-Learning requirements.
- Annual individualized learning goals linked to our regulated college.
- Annual Quality Council Update and Education Retreat.

External Committees:

- Hamilton Regional Speech-Language Pathology and Audiology Committee (HRSLAC).

Discipline Goals 2020

Quality & Safety

- Maintain minimal falls incidents by anticipating falls risk and putting plans in place to prevent them.
- Sustain use of two patient identifiers for each patient.
- Sustain hand hygiene rates at the corporate targets.

Change

- Ongoing updating and modifying of current clinical forms and report format in preparation of Dovetale go live Outpatient.
- Successful completion of Dovetale Inpatient training and continued monitoring and improvement initiatives
- Ongoing planning for Virtual Care for hearing aid adjustments while patient is in their home.

Community

- Continue to improve access and accessibility to department.

Research & Education

- Ongoing up to date hearing aid technology training.

