



Date:

January 24, 2022

Memo

To: CEOs/Leads of Health Service Providers

From: Adil Khalfan, Health System Performance and Support Executive
Susan deRyk, Chief Regional Officer, Central and West, Ontario Health
Anna Greenberg, Chief Regional Officer, Toronto and East, Ontario Health
Brian Ktytor, Chief Regional Officer, North, Ontario Health

Re: Update: Service Accountability Agreements for FY 2022/23 and Future Planning

Context

In December, Health Service Providers (HSPs) received a memo from Ontario Health titled 'Service Accountability Agreements (SAAs) for FY 2022/23 and Future Planning' as well as notices of the amendment of their SAAs. The memo described the planned timelines for the issuance of the 2022/23 SAAs, including timelines for the Hospital and Community Annual Planning Submission (HAPS and CAPS) process. In this memo, Ontario Health committed to continuing to review the approach and timelines in light of the evolving pandemic and impact of the Omicron variant on overall capacity.

Given the state of the pandemic today and recent government announcements, including re-implementation of Directive 2, we are aware that HSPs will have limited capacity to complete the Annual Planning Submission. As such, we will collectively be undertaking a revised approach to the 2022/23 Service Accountability Process.

Updated Approach to the FY 2022/23 Service Accountability Agreements

To allow the health sector to continue to focus on and direct its resources to pandemic activities, the SAA approach for the fiscal year 2022/23 and associated timelines and activities will be revised as follows:

- The completion of the Annual Planning Submissions for Hospitals (HAPS), the Community (CAPS) and Long-Term Care Homes (LAPS) will not be required for 2022/23
- SAAs with all HSPs will be extended for one (1) year from April 1, 2022 to March 31, 2023. An extension letter will be issued in February for execution by March 31, 2022
- Minor changes to the template agreement to update references from the Local Health Integration Networks (LHINs) to Ontario Health and relevant legislation from the *Local*

Health System Integration Act, 2006 to the Connecting Care Act, 2019 will be deferred until 2023/24.

Continuing to Look to the Future

As noted in the December 2021 memo, our consultations with Health Service Providers, associations, and health policy researchers indicate that there is a need to see the SAAs evolve to continue to drive system transformation and integration as well as streamline our approach to performance monitoring and reporting. Looking to the future, our objectives are to work closely with our colleagues in their respective fields to evolve the SAAs as a lever to support health system recovery, Ontario Health Teams and integrated care centred on the individual patient or person, equity, and the Fixing- LTC plan while taking a measured approach to managing change. We look forward to working together in the coming months as we co-design service accountability agreements for 2023/24 and beyond.

In the meantime, if you have any questions, please reach out to Mark Brintnell, VP, Performance, Accountability and Funding Allocation at: Mark.Brintnell@ontariohealth.ca.