

Parking

Follow the signs around the hospital for parking. The parking ramp is a long distance from the Clinic. It is often hard for people with bone problems to walk this distance.

We advise you to come with a friend or family member and be dropped off at the Charlton Avenue entrance or the Emergency entrance. Your friend or family member can then park and meet you in the Clinic.

Research Centre

St. Joseph's is a research centre. Many new treatments have been found as a result of research here. The Fracture and Orthopaedic Clinic often has research projects going on.

You may be asked to be in a research study. The study will be explained to you in detail. You will then be asked to agree or refuse to be in the study.

Your care will be the same in the Clinic whether you agree or refuse to be in a study.

Appointments

If you need to cancel or change your appointment call the Clinic as soon as you can. You will be given a new date and time and someone else can be moved into your spot.

Your comments are welcome

We invite you to contact our Patient Relations Department at 905-522-1155 ext. 33838 when you have comments, compliments or complaints about the care you had here. If no one is available when you call, please leave a message.

Telephones

There are pay telephones in the hall near the Emergency waiting room. Direct telephone lines for taxis are in the hall near the Clinic.

St. Joseph's
Healthcare  Hamilton

Fracture and Orthopaedic Clinic

St. Joseph's Healthcare Hamilton

St. Luke Wing , Level 1
Close to the Emergency Department

Monday to Friday
8:00 a.m. to 4:00 p.m.
Closed on Statutory Holidays

905-522-1155 ext. 33271

Information for Patients Referred from Emergency Department or Urgent Care

If you were advised in the Emergency Department or Urgent Care that you need to be seen in this clinic, you need to call to make an appointment.

St. Joseph's
Healthcare  Hamilton | Fracture and
Orthopaedic Clinic

What is the Fracture and Orthopaedic Clinic?

In this Clinic we care for people who have:

- bone surgery
- broken bones
- joint disease or arthritis
- pain

When you are here you may have:

- x-rays
- a cast put on or removed
- a check-up after surgery
- clips or stitches removed
- a dressing change
- an injection

You may also meet with the osteoporosis coordinator to learn more about healthy bones.

What do I bring?

- Your health card
- If your injury happened at work, bring your WSIB number, the date of your injury and your employer's name

Give your information and x-rays to the receptionist when you check in.

Waiting

The Fracture and Orthopaedic Clinic is made up of many special rooms. There are exam, x-ray, treatment and casting rooms. You may see other people in the waiting room go into a room before you. However, you are called in as soon as the correct room is ready for you.

This is a very busy clinic. Please be prepared to wait to see your health care provider.

Who works in the clinic?

- Doctors
- Nurses
- X-ray technologists
- Osteoporosis coordinator

Other team members help you as needed.

Teaching Centre

St. Joseph's is a teaching centre. There are health care students in the clinic as well. You may meet,

- Nursing students
- Student doctors
- Student x-ray technologists

Helping you

Our goals of care for you depend on why you have come to the Clinic. We hope to help you regain any function you may have lost due to accident, surgery or disease. We also want to help you manage at home and in the community.

You are given information to help you understand your problem.

As you recover, you may need equipment such as a splint. The cost of this equipment is not covered by Ontario Health Insurance. A staff member tells you the cost and a bill is sent to your home. Payment may be made at the Patient Accounts window found in the main lobby of the hospital or you can pay by mail.

Your role

You are an important member of the team. Be involved. Make sure you understand your treatment plan. Ask questions and talk about any concerns you have. Our goal is to help you get the best health care we offer.