

## Welcome to the Surgery Centre at the King Street Campus

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### Surgery Centre Services

The Surgery Centre is a day surgery unit which means that patients who have an operation or procedure go home on the same day.

Many different operations and procedures are done at the Surgery Centre including eye surgery, plastic surgery and pain management.

### Before your appointment:

- For many surgeries patients need to arrange for a driver to take them home after surgery. Talk to your surgeon before surgery to see if you need a driver.
- Make sure you have a current list of medications ready to bring.



### Bring:

- Ontario Health Insurance (OHIP) card
- money for parking
- a person who can translate for you if you do not speak English well



### The day of your surgery:

Plan to arrive at the time given.



### When you arrive:

1. Clean your hands with the pumps provided.
2. Go to the Registration Desk in the Surgery Centre.
3. Follow the signs or ask for help. **It is not the same place as the Eye Clinic Waiting area.**



## Location:

St. Joseph's Healthcare Hamilton – **King Street Campus**  
2757 King Street East  
Hamilton, Ontario L8G 5E4

## Parking

Take a ticket when entering the parking lot.

**Keep this ticket with you when you come into the building.**



Just before leaving the building, follow the directions on the machine at the entrance to pay for parking.

When leaving the parking lot, put the paid ticket into the machine and the bar goes up to let you drive out of the parking lot. The bar takes a few seconds to go up after putting the paid ticket into the machine.

## Extra Charges

Your doctor should tell you when a test, procedure or product is not covered. You will be billed by St. Joseph's Healthcare Hamilton after your surgery.



This bill comes in the mail. Follow the instructions in the letter to make the payment.

## Other questions you may have after surgery

### Will I feel pain during the surgery?

Most surgeries are done under local anesthetic meaning that you are awake. You are given medication to help you relax. You may feel some pressure and discomfort.

## Will I have pain after surgery?

Some discomfort after surgery is expected. If it persists or gets worst call your surgeon or go to the nearest emergency department.

## Can I drive after surgery?

- **No.** Most patients are not able to drive after surgery. You must have a caregiver with you on the day of your surgery.
- Your surgery will be cancelled if you do not have arrangements.
- Your surgeon will tell you when you may begin driving again.
- Your surgeon will advise before surgery you if you can follow other arrangements about driving.
- For insurance purposes, be sure to follow your surgeon's advice about driving.



## Fragrance Free

Many patients, staff and visitors are allergic to scented products and find it hard to breathe. For everyone's safety, please do not apply any scented products such as perfume, cologne, after-shave or lotion when you come for your appointment.

## Comments and Compliments – Patient Relations

At St. Joseph's Healthcare Hamilton, we expect that everyone will treat each other with dignity and respect at all times.

We invite you to contact our Patient Relations Department at 905-522-1155 ext. 35938 when you have comments, compliments or complaints about your care.

If no one is available when you call, please leave a message.

