

## PATIENT & FAMILY COLLABORATIVE SUPPORT SERVICES REFERRAL

PLACE PATIENT ID LABEL HERE

Initial all relevant boxes and entries.

Date Format: yyyy/mm/dd Time Format: hh:mm

Date of referral:	Time:	
Name:	Legal Name:	
Inpatient Other	Address:	
Outpatient Unit:		
Phone #: Additional phone #:	Emergency contact:	
Can we leave a message? Yes No		
Gender:	How are you identified on health card:	
How do you identify?	Male Female "X" Gender Neutral	
DOB:	Family Physician:	
H/C #:	E-mail:	
Have you had any services at St. Joseph's before? Ye	s  No	
Which comics are you requesting?		
Which service are you requesting?  Family Peer Support Peer Support Group (s	an descriptions on book):	
	ee descriptions on back):	
Self-referral: Yes No If not a self-referral: Referred by:		
What are you hoping to get from this service?		
DEPARTMENT USE ONLY		
Declined service:	Accepted service:	
Matched to:	_ Date of match:	
Reviewed/Completed by:		
Printed Name: Signatu	re: Discipline: Initials:	
Printed Name: Signatu	re: Discipline: Initials:	

Service	Description
Peer Support 1-1	<ul> <li>Individuals are matched with a peer support provider to receive one-to-one Peer Support. This occurs through role-modeling, listening, problem solving and facilitating access to other peer driven services.</li> <li>Our goal is to provide the best individualized support which meets the needs of our peers.</li> </ul>
Family Support 1-1	<ul> <li>Family members/caregivers of individuals who are receiving services in the Mental Health and Addiction Program can meet independently with our Family Liaison Peer Support Provider</li> <li>Drawing on lived experience as a family member, the Family Liaison can discuss family needs and help access essential resources.</li> </ul>

Groups	Description
Wellness Recovery Action Plan (WRAP)	<ul> <li>WRAP is a self-designed prevention and wellness process that anyone can use to get well, stay well and make their life the way they want it to be.</li> <li>WRAP is an 8-week long peer-led group for people who have mental health concerns.</li> <li>It is focused around recovery concepts such as hope, personal responsibility, education, self-advocacy and support.</li> </ul>
Skills for Safer Living (SfSL)	<ul> <li>An educational peer group that focuses on reducing risk factors for suicide-related behaviours.</li> <li>Attempt-survivor group: a 20-week intervention for adults who have attempted suicide at least once.</li> <li>Ideation group: a 10-week intervention for adults who have frequent thoughts of ending their life and have not yet attempted.</li> </ul>

## \*Drop-in groups do not require a referral\*

Process of Referral, Matching and Group start.

- Individuals can be referred or self-refer to the Patient and Family Collaborative Support Services by phone or in-person.
- Once a referral form is complete a peer support provider will contact the individual being referred to confirm their interest and goals for receiving peer support and/or participating in group.
- Matching for 1-1 peer support may involve a short waiting period. Individuals will be offered drop-in group support; individual drop in and/or call in support while waiting to be matched.
- Family 1-1 support is offered at the next available appointment.

St. Joseph's Healthcare Hamilton 100 West 5th Street, Hamilton ON, L8N 3K7 Patient and Family Collaborative Support Services (Level 2, Room G209) T: (905)-522-1155 ext. 39559; Fax: (905)-381-5654