

City of Hamilton  
Mental Health and  
Street Outreach  
Service

To make a referral  
to Street Outreach call  
IntÃc

**905-528-0683**

To contact a Street Outreach  
Worker about a person already  
referred to them phone  
905-546-3597.

**We do not provide crisis  
services. COAST (905-972-8338)  
or the Police (911) or  
(905-546-4925) should be  
contacted if immediate  
assistance is required.**

Case Management services for adults living  
with a diagnosed serious and persistent mental  
illness are also arranged through IntÃc and  
include the Mental Health and Street Outreach  
Service; Hamilton Program for Schizophrenia;  
Canadian Mental Health – Hamilton; Wellington  
Psychiatric Outreach Program.  
For more information call  
IntÃc at 905-528-0683.



**Hamilton**

City of Hamilton  
Public Health Services  
Clinical and Preventive  
Services Division

Funding for CMHPP (Long  
Term Case Management and  
Assertive Street Outreach) has  
been provided by the Hamilton  
Niagara Haldimand Brant  
(HNHB) Local Health  
Integration Network (LHIN)  
OSIS (Off the Street Into  
Shelter) is funded 100% by  
CHPP (Consolidated  
Homelessness Prevention  
Program)

MENTAL  
HEALTH  
and  
STREET  
OUTREACH  
SERVICE



**STREET  
OUTREACH**

The Street Outreach Team, part of the City of Hamilton's Mental Health and Street Outreach Service, engages with individuals experiencing homelessness.

In partnership with Good Shepherd Centre Non-Profit Homes, Housing Help Centre, St. Matthew's House, First-Pilgrim United Church, Wesley Urban Ministries, Salvation Army, St. Joseph's Hamilton Healthcare & ADGS.

A multi-disciplinary and multi-agency team works in the community by:

- engaging with individuals on the streets and in shelters who are experiencing homelessness
- assisting individuals experiencing homelessness and having difficulty in navigating the system, to access: income sources; health care resources; housing; and additional support services where appropriate
- using a person-centred and harm reduction approach
- working collaboratively with clients and service providers in identifying and negotiating systemic challenges

## Street Outreach Service

- focuses on persons 16 years of age and older who are experiencing homelessness and have barriers that make it difficult for them to navigate the health, housing and or social systems
  - accepts referrals from community agencies; families; clients; health agencies; community members; Emergency Shelters re: individuals who are experiencing homelessness
- has had a consistent presence on the streets of the downtown core of Hamilton since 1998
- accesses shelters and drop-ins in the downtown core of Hamilton

**REFERRALS** can be made by calling IntAc at:

**905-528-0683**

**(Mon-Fri 8:30 am to 4:30 pm)**  
Referral sources will be contacted within one business day to gather additional referral information.

To contact a Street Outreach Worker about a person already referred to them phone 905-546-3597.