

Mission

To create a single point of access for:

- community based Mental Health Intensive Case Management and Rehabilitation Services for residents of Hamilton who are living with a diagnosed serious and persistent mental illness
- street outreach services to individuals living with a mental illness and/or experiencing homelessness

IntAc

350 King St. East
Suite 102
Hamilton, ON L8N 3Y3
Tel: 905-528-0683
Fax: 905-546-0055



Funding for IntAc agencies is provided by the
Hamilton Niagara Haldimand Brant (HNHB)
Local Health Integration Network (LHIN).

**funding for the street outreach service is provided by the
HNHB-LHIN;
the Ministry of Health and Long Term Care-AIDS Bureau
and the
Consolidated Homelessness Prevention Program*

Services disponibles en français sur demande



IntAc

Intensive Case Management Access Coordination

905-528-0683

**A SINGLE POINT OF ACCESS TO MENTAL
HEALTH INTENSIVE CASE MANAGEMENT
SERVICES PROVIDED BY:**

Canadian Mental Health Association,
Hamilton Branch

City of Hamilton Mental Health/Outreach
Team* (Community Mental Health
Promotion Program)

Hamilton Program for Schizophrenia
Wellington Psychiatric Outreach Program

*Street Outreach services are available to individuals
who are homeless.
(on the street or in an Emergency Shelter)

To contact a Street Outreach Worker about a
person already referred to them phone
905-546-3597



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Mental Health Intensive Case Management and Rehabilitation Services

Who Are the Clients We Serve?

Persons 16 years of age and older living with a serious and persistent mental illness.

Intensive Case Management Service: Persons living with a diagnosed serious and persistent mental illness willing to include treatment and/or psychosocial rehabilitation in their recovery.

Street Outreach Service: Persons living on the street or in the emergency shelter system in need of assistance to access health, housing and social services.

Who Can Refer?

- Healthcare Professionals
- Community/Social Service Agencies
- Families/Friends
- Self-Referral

What is the Process for Referrals?

1. IntAc receptionist will ask if the referral is for Street Outreach Services or Intensive Case Management Services
2. Requests for Street Outreach Services will be directed to the Street Outreach Team who will respond to the referral source directly. To contact a Street Outreach Worker about an individual already referred to street outreach please call 905-546-3597.
3. Referrals for Intensive Case Management Services (ICM) will be directed to the IntAc clinical staff
4. The initial information provided will assist the IntAc Team to determine if ICM and Psychiatric Rehabilitation Services provided by our four agencies would best meet the client's needs
5. If ICM services may meet the client's service needs, a client interview will be arranged to identify their recovery goals
6. The client and referral source will be notified of the outcome of this assessment process
7. Alternate community resources and supports may be recommended to the client and referral source

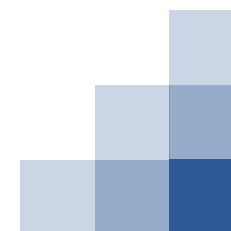
IntAc Does Not Provide Crisis Service

- For emergencies and immediate response call 911 or go to the nearest hospital emergency room
- For crisis response contact COAST at 905-972-8338
- For Community Treatment Order Referrals (CTO) contact 905-388-2511 ext. 3621
- For CMHA Mental Health Court Support Services, Supportive Housing, and Community Support Program contact 905-521-0090
- For information about mental health services in Hamilton contact:

www.mhsio.on.ca/index or

www.inform.hamilton.ca or

Disability Information Service Helpline
at 905-546-3474



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