St. Joseph's Hamilton Joint Boards of Governors

Thursday, October 30, 2014 15:30 pm Dofasco Boardroom — Juravinski Innovation Tower

Open Session

St. Joseph's
Villa Dundas

St. Joseph's Healthcare & Hamilton

St. Joseph's

St. Joseph's Hamilton Joint Boards of Governors – Open Agenda Thursday, October 30, 2014 3:30 – 6:00 p.m.

Dofasco Boardroom – St. Joseph's Healthcare Hamilton 2nd Floor, Juravinski Innovation Tower 50 Charlton Avenue East, Hamilton

Elected Members

Mr. Carl Santoni (Chair), Mr. Peter Tice, Mr. Sonny Monzavi, Dr. Mary Guise, Mr.

Jim LoPresti, Ms. Carolyn Milne, Mr. Ray Rocci, Ms. Moira Taylor, Mr. Tony Thoma, Mr. David Tonin, Mr. Adriaan Korstanje, Dr. Jack Gauldie, Ms. Lynn

McNeil.

Ex-Officio Members

Dr. Rebecca Amer, Ms. Winnie Doyle, Dr. Hugh Fuller, Dr. David Higgins, Dr.

John Kelton, Dr. Kevin Smith

Senior Management Team

Mr. David Bakker, Mrs. Jane Loncke

Resource

Mr. Bryan Herechuk, Ms. Fadia Ros, Ms. Sera Filice-Armenio, Ms. Maureen Ellis.

Guest(s)

Dr. C. Boylan, Mr. V. Singh.

VALUES: D = dignity, R1 = respect, S = service, J = justice, R2 = responsibility, E = enquiry

Time	Item	Topic	Motion	Values	Lead	Page
3:30pm	1.0	Call to Order				- 110
	1.1	Opening Prayer and Reflection on RESPECT		R2	C. Santoni All	
	1.2	Approval of Agenda	All JBG Voting Members: THAT THE OPEN AGENDA OF THE OCTOBER 30, 2014 ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS COMMITTEE BE APPROVED	R2	C. Santoni	
	1.3	Declaration of Conflict of Interest		R2	C. Santoni	
	1.4	Introduction of Guests		R1	C. Santoni	

3:40pm	2.0	Consent Agenda	×		- 14	
	2.1	Approval of St. Joseph's Hamilton Joint Boards of Governors Open Minutes	All JBG Voting Members: THAT THE OPEN MINUTES OF THE SEPTEMBER 25, 2014 ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS BE APPROVED	R2	C. Santoni	1-6
	2.2	Governance Mission and Values Committee Minutes and Motions	All JBG Voting Members THAT THE MINUTES OF THE GOVERNANCE, MISSION AND VALUES COMMITTEE OF OCTOBER 7, 2014 BE ACCEPTED FOR INFORMATION		P. Tice	7-19
	2.3	Resource & Audit Committee Minutes and Motions	See Item 4.1 – Highlight Report	R2	S. Monzavi	
3:50pm	3.0	Quality & Patient Safety				
	3.1	Quality Committee Minutes, Motions and Report	All JBG Voting Members THAT THE MINUTES OF THE OCTOBER 14, 2014 QUALITY COMMITTEE BE ACCEPTED FOR INFORMATION All JBG Voting Members THAT THE JBG QUALITY COMMITTEE TERMS OF REFERENCE BE APPROVED	S	R. Rocci	20-25
	3.2	Medical Advisory Committee Presentation:	Dr. C. Boylan Chief, Department of Diagnostic Imaging	E		

4:05pm	4.0	Highlight Report				
	4.1	Resource and Audit Committee Minutes and Motions	All JBG Voting Members THAT THE MINUTES OF THE RESOURCE AND AUDIT COMMITTEE OF OCTOBER 22, 2014 BE ACCEPTED FOR INFORMATION	R2	S. Monzavi	26-108
4:20pm	5.0	Reports				
	5.1	Report of Chair		R2	C. Santoni	
	5.2	Report of the President and CEO, St. Joseph's Health System		R2	K. Smith	
	5.3	Report of Presidents		R2/S	D. Higgins	109-110
	5.3.1	Ebola Update			D. Bakker J. Loncke	111-122
	5.4	Report of President SJHH Foundation SJVD Foundation		R2	S. Filice- Armenio M. Ellis	
	5.5	Report of Chief Nursing Officer		R2/S	W. Doyle	
	5.6	Report of President, Medical Staff Association		R2	R. Amer	ļ
5:20pm	6.0	Information / Education Ite	ems	50 / 5	O Contoni	123
	6.1 6.2	JBG Closed Summary JBG Walkabouts - Education Schedule		R2/E	C. Santoni	124-12
5:25pm	7.0	Adjournment		<u> </u>	0.0	
	7.1	Motion to adjourn	All JBG Voting Members: THAT THE OPEN SESSION OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS BE ADJOURNED		C. Santoni	
5:25pm	8.0	Break followed by Closed	Session	<u></u>		

St. Joseph's Villa & Dundas

St. Joseph's Healthcare & Hamilton

St. Joseph's

Committee:

St. Joseph's Hamilton Joint Boards of Governors - OPEN SESSION Date: September 25, 2014

Called to order at:

1530 hours

Adjourned: 1720 hours

St. Joseph's Healthcare Hamilton Voting Members:

Mr. C. Santoni, Mr. P. Tice, Mr. S. Monzavi, Mr. A. Korstanje, Mr. J. LoPresti, Dr. J. Gauldie

St. Joseph's Villa Dundas Voting Members:

Mr. C. Santoni, Mr. P. Tice, Mr. S. Monzavi, Mr. R. Rocci, Mrs. M. Taylor, Mr. T. Thoma.

St. Joseph's Homecare Hamilton Voting Members:

Mr. C. Santoni, Mr. P. Tice, Mr. S. Monzavi, Dr. M. Guise, Mrs. M. Taylor, Mrs. C. Milne, Mr. D. Tonin.

Location:

Dofasco Boardroom – 2nd Floor Juravinski Innovation Tower

Present:

Mr. C. Santoni - Chair, Mr. T. Thoma, Mrs. C. Milne, Mr. P. Tice, Mrs. M. Taylor, Mr. S. Monzavi, Mr. A.

Korstanje, Dr. J. Gauldie, Mr. J. LoPresti, Ms. W. Doyle,

Regrets:

Dr. H. Fuller, Dr. M. Guise, Mr. R. Rocci, Mr. D. Tonin, Dr. R. Amer, Mrs. M. Ellis.

Resource Staff:

Dr. D. Higgins, Ms. F. Ros, Mr. D. Bakker, Mrs. J. Loncke, Mr. B. Herechuk, Ms. S. Filice-Armenio.

Guests:

Dr. V. Chaudury, Dr. T. Packer (for Dr. H. Fuller), Mr. V. Singh.

NEXT MEETING

October 30, 2014

Subject Disc	cussion
1. PROTOCOL	
1.0 CALL TO ORDER	The meeting was called to order at 1530 hours by C. Santoni.
1.1 OPENING PRAYER	A.Korstanje opened the meeting with a prayer. There was reflection with respect to the value of dignity.
1.2 APPROVAL OF	All JBG Voting Members
AGENDA	ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:
	THAT THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS AGENDA BE APPROVED AS CIRCULATED
1.3 DECLARATION OF CONFLICT OF INTEREST	There was no declaration of conflict of interest.
1.4 INTRODUCTION OF GUESTS	Dr. V. Chaudury and Mr. V. Singh were introduced as the guests for the Open Session.
2. CONSENT AGENDA	All JBG Voting Members
2.1 APPROVAL OF ST. JOSEPH'S HAMILTON JOINT	ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:
BOARDS OF GOVERNORS OPEN MINUTES	THAT THE OPEN MINUTES OF THE JUNE 27, 2014 ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS BE APPROVED
B. attention	

Subject Discussion 2.2 GOVERNANCE. See highlight report item 4.1. MISSION AND VALUES **COMMITTEE MINUTES** AND MOTIONS 2.3 RESOURCE AND It was noted that the SJVD Foundation provides the potential of support to **AUDIT COMMITTEE** management with respect to the financing of loan instruments. MINUTES AND MOTIONS All JBG Voting Members ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED: THAT THE MINUTES OF THE RESOURCE AND AUDIT COMMITTEE OF SEPTEMBER 17, 2014 BE ACCEPTED FOR INFORMATION SJVD Voting Members ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED: THAT THE IMPLEMENTATION OF THE NEW COMPENSATION PROGRAM AND RESULTING 2014 NON UNION WAGE INCREASE AS AMENDED IN COMPLIANCE WITH PAY EQUITY LEGISLATION BE APPROVED SJHC Voting Members ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED: THAT THE SALARY ADMINISTRATION PROGRAM AND THE RESULTING 2014 NON UNION WAGE INCREASE AS AMENDED IN COMPLIANCE WITH PAY EQUITY LEGISLATION BE APPROVED **QUALITY AND PATIENT SAFETY** 3.1 QUALITY COMMITTEE C. Milne shared a personal story with respect to the excellent quality of care MINUTES. MOTIONS provided to a patient at SJVD. AND REPORT A patient story with respect to mental health and addictions was shared. The combination of early intervention, visits and follow up by clinical care providers lead to an excellent outcome for a former patient. The Triple Aim and the Guide to Measuring Triple Aim: Population Health. Experience of Care and Per Capita Cost was discussed. The paper was felt to be somewhat "US and cost centric". The paper is a concept which has been introduced for discussion and analysis and is a starting point which SJHH can use to measure and analyze quality deliverables and integrate into the Strategic Plan. Further analysis and review will be undertaken and "big dots" will be brought forward to the JBG.

Subject Disc	eussion
	All JBG Voting Members
	ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:
	THAT THE MINUTES OF THE SEPTEMBER 9, 2014 QUALITY COMMITTEE BE ACCEPTED FOR INFORMATION
3.2 MEDICAL ADVISORY	The following was reported:
COMMITTEE GUEST PRESENTATION	 Dr. V. Chaudury gave an overview of the Regional Eye Institute. There was extensive discussion with respect to the cataract quality based procedure initiatives. In response to a question, it was noted that approximately 92% of patients have their surgery within an appropriate timeframe. Cost improvements have been realized due to reductions and efficiencies and are not due to a decrease in cases. SJHH is the designated lead centre for eye medicine and eye surgery in the HNHB LHIN. Over the past two years, processes have been reviewed and
	procedures have been standardized.
4. HIGHLIGHT REPORT	Governance, Mission and Values Committee
4.1 HIGHLIGHT REPORT	
	 The Nominating Subcommittee has recommended three individuals and one existing community member for membership on the JBG. Orientation of new JBG community and board members will occur on October 1st.
	 Self-evaluation results have been collated and it was noted that the five lowest results will be reviewed and analyzed.
4	All JBG Voting Members
	ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:
	THAT THE MINUTES OF THE GOVERNANCE, MISSION AND VALUES COMMITTEE OF SEPTEMBER 2, 2014 BE ACCEPTED FOR INFORMATION
	 The skills and ability matrix will be updated and circulated to the Governance, Mission and Values Committee at the October meeting with subsequent circulation to the JBG.
	ACTION: THE SKILLS AND ABILITY MATRIX WILL BE UPDATED AND CIRCULATED TO THE GMV AND JBG COMMITTEES
	All JBG Voting Members
,	ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:
	THAT THE NOMINATING SUB-COMMITTEE REPORT BE APPROVED

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Subject Discussion

All JBG Voting Members

ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:

THAT THE REVISED TERMS OF REFERENCE FOR THE GOVERNANCE, MISSION AND VALUES COMMITTEE BE APPROVED

All JBG Voting Members

ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:

THAT THE REVISED TERMS OF REFERENCE FOR THE NOMINATING SUBCOMMITTEE BE APPROVED

5.1 REPORT OF CHAIR

5. REPORTS

- C. Santoni welcomed the JBG for the 2014-2015 meeting year. Ratification of new community and board members will occur at the SJHS Board of Directors in mid-October.
- The SJHH Mission Legacy Awards were held in July. This award acknowledges individuals who through volunteerism, as employees or through other circumstances have had a substantial impact on the organization as measured against our Mission and Values Statements.
- The SJVD Service Awards were held last week and honoured 35 staff who received, 5, 10, 15, 20 and 25 year service awards. In addition, the Sister Edna Walter Applause Awards were given to several staff including a manager and a team award for outstanding performance.
- The SJHS Quality Committee will be hosting an educational event on November 13th at West 5th featuring guest speakers Dr. Joshua Tepper and Dr. Andreas Laupacis. This system wide education session will provide an opportunity for board members and senior leaders from our six organizations as well as the Niagara Health System partners to come together and learn about the current trends in health care governance, quality and patient safety.
- There was no report.

5.2 REPORT OF PRESIDENT AND CEO. ST. JOSEPH'S HEALTH SYSTEM

5.3 REPORT OF PRESIDENTS

 T. Packer commented on the Choosing Wisely Canada initiative which has been endorsed by the MAC. SJHH is a member of the Early Adopters Collaborative and work continues with physicians and Public Affairs to enhance awareness of both patients and caregivers.

ACTION: FURTHER INFORMATION WILL BE CIRCULATED ON THE SPECIFICS OF THE CHOOSING WISELY CANADA PROGRAM

- An update on SJHC First Place transitional beds was provided and it was noted that SJHC was successful in its application for funding from the HNHB LHIN for an expansion of its existing transitional program at First Place from 3 to 32 beds.
- SJVD was congratulated by the MOHLTC Chief Medical Officer on achieving a rate of over 80% with respect to the Villa's overall health care worker influenza immunization rate for the 2013/14 season. It was noted that SJVD's Resident Quality Inspection (RQI) is complete and all requirements with respect to the reporting and improvement process have been met.

Subject Dis	cussion
6. INFORMATION EDUCATION ITEMS	6.1 St. Joseph's Hamilton Joint Boards of Governors Closed Summary 6.2 St. Joseph's Hamilton Joint Boards of Governors Events/Walkabouts/Education Schedule
7. OTHER BUSINESS	There was no further business.
8. ADJOURNMENT	ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:
	THAT THE OPEN SESSION OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS BE ADJOURNED Carl Santoni, Chair
	David Higgins, Secretary Fadia Ros, Recorder

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OPEN REPORT TO THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS OCTOBER 2014

1. Environmental Scan

1.1 SJHH: EBOLA Preparedness - Laboratory Testing

Protocols are in place to ensure staff and patient safety for appropriate laboratory test ordering, specimen handling and testing procedures. This includes a heightened level of vigilance and engagement with front line staff on the importance of the proper use and disposal of personal protective equipment. Arrangements include the provision of urgent basic laboratory testing required for patient treatment decisions and the sending of EBOLA diagnostic testing to the National Reference Centre in Winnipeg. More information on Ebola Preparedness will be included as a separate briefing note within your open session package.

1.2 SJHC: Home and Community Care Review Expert Group

The Ministry of Health and Long-Term Care released "A Vision for Home and Community Care in Ontario" in April 2014 to communicate the Ministry's better home and community care for clients and patients, and better value for Ontarians' health care dollars. To support implementation of The Vision, the Minister of Health and Long-Term Care appointed The Home and Community Care Review Expert Group (which includes Kevin Smith). The group is in progress of developing recommendations to address three fundamental areas of focus across the home and community care sector:

- Opportunities to make service delivery more consistent across the Province in order to promote equal access to quality home and community care and services across all communities
- Opportunities to make provincial funding for services and investments in home and community care services more consistent across the Province in order to improve transparency, and maximize the funding available for patient/client care and services
- o Opportunities for innovations and new approaches to care in order to improve the patient/client experience, quality, choice and value for money

2. Mission, Vision and Values Update

2.1 SJHH: Anti-Stigma Strategy

The Opening Minds Survey was launched on October 6, 2014. So far there have been just over 1500 responses from all SJHH campuses combined. This survey is the first step in determining how stigma is defined within St. Joe's. The survey will give us a baseline with which to measure our success in eradicating stigma at St. Joe's through comprehensive initiatives in awareness, education and clinical practice.

2.2 SJHC: Mission Legacy, Staff Recognition and Awards of Excellence

This celebration takes place on October 23, 2014. Glenys Currie, Claudia Norton and Gertrudes Padua are receiving Mission Legacy Awards.

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3. Operational Information

3.1 SJHH: EV- D68 Virus Testing - Hamilton Leadership and Recognition

The microbiology team has received some well deserved recognition through a recent article in the Hamilton Spectator and a feature on CBS for their pioneering work in developing an innovative, low cost, rapid test for EV-D68 virus. This virus has received significant attention in the media and our ability to diagnose this now within hours rather than days or weeks in the past makes a significant difference to patient care in the handing of these suspect cases. Special recognition was given to our Technical Specialist working here at SJHH, Candy Rutherford and our Head of Virology for the HRLMP, Dr. Marek Smieja.

3.2 SJHH: West 5th Redevelopment Update

Phase 2 Updates:

- Successful move and transition of outpatient programs to West 5th this month. Programs are functioning well from an operational perspective with minimal challenges
- Deficiency reviews will continue as work is completed
- For both the Phase 1 and 2 groups, activities have moved from readiness to problem-solving and process revision to get us to "steady state" in terms of operations
- We were notified in September that the project exceeded the LEED Silver requirement, we now have the distinction of be one of two hospitals in Ontario with the LEED Gold designation

3.3 SJHH: PatientLink

St. Joseph's Healthcare Hamilton (SJHH) and Hamilton Health Sciences (HHS) have partnered together to provide PatientLink - a new integrated ambulatory clinical information system that will be implemented and utilized across both organizations to help optimize patient care. Creating a single source of truth for all ambulatory patient records through PatientLink will facilitate a smooth and seamless system which will ultimately help to enhance the clinic experience for our patients. Shared access to a full health picture of a patient among the circle of care will mean that patients will no longer be required to repeat their story at each new clinic visit. Closing information gaps is essential to providing high quality care and improved patient safety.

3.4 SJHC: First Place Transitional Beds

The SJHC team continues to work closely with Hamilton Health Sciences, SJHH and the HNHB CCAC to transfer patients whose acute care phase has finished and need to await further assessment in a supportive environment. Funding for the program commended on October 1st for 32 clients on the retirement home floor at First Place Hamilton. SJHC will have 18 people transferred into the program by October 17. SJHC will be tracking clients who have limited financial resources and working closely with City of Hamilton Housing and Homelessness division to link these individuals to resources.

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St. Joseph's Hamilton Joint Boards of Govermors (JBG) Summary of September 25, 2014 Closed Meeting Session

Motions Summary

Recommending HBC Committee	Motion Summar
The Medical Advisory Committee	It was voted that the: Minutes of the Medical Advisory Committee of Septe ber 4, 2014 be approved (St. Joseph's Healthcare Hamilton Voting Members) Recommendations on Research of the September 4, 2014 Medical Advisory Committee be approved (St. Joseph's Healthcare Hamilton Voting Members) Recommendations on Credentials of the September 4, 2014 Medical Advisory Committee be Recommendations on Credentials of the September 4, 2014 Medical Advisory Committee be approved (St. Joseph's Healthcare Hamilton Voting Members)

Presentations and Reports to the JBG - Summary

Dr. David Higgins provided an update to the Board on important considerations regarding the changing environments within home care and long term care (specifically the St. Joseph's Health System long term care environment). Discussion occurred with respect to the operational, strategic and governance consider as it guides the St. Joseph's Home Care and St. Joseph's Villa forward. further updates as details evolve.