

Modern health care in Canada started with a promise of universal access to the best medicine possible. At St. Joseph's Healthcare Hamilton, we have a unique opportunity to renew that promise by re-imagining it for the 21st century. Our legacy demands we see this opportunity as our obligation. In the spirit of our founders who challenged convention and perceptions by welcoming all regardless of means or need, renewing the promise of health for all is our purpose.

www.stjoes.ca



DISCOVER

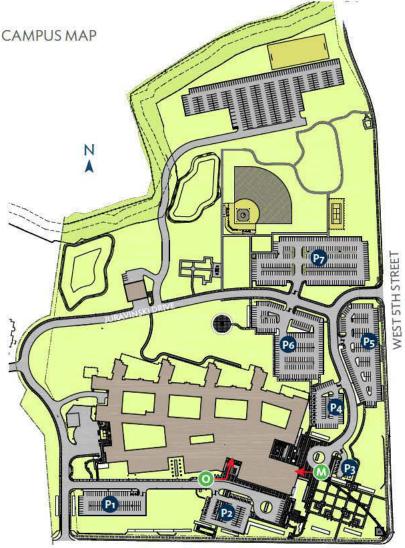
the WEST 5TH CAMPUS





WELCOME TO THE WEST 5TH CAMPUS!

The Main Entrance 🔕 to the building faces West 5th Street. The Outpatient Entrance 🧿 to the building faces Fennell Avenue.



FENNELL AVENUE WEST

Navigating the Site:

The Main Entrance on Level 1 is the main point of entry for patients and visitors. This entrance provides quick access to key areas such as the Welcome Centre, Conference Centre and the Inpatient Entrance Desk.

The Outpatient Entrance on Level 0 is the primary point of entry for outpatients accessing Diagnostic Services or the Outpatient Clinics.

There are a number of ways we can assist you in finding your way around the building. Visit the **Welcome Centre** on Level 1 to ask our friendly staff for assistance. Volunteers are also available to provide you with directions.

NO EMERGENCY SERVICES AT THIS CAMPUS

Accessing the Campus:

By Car:

Vehicles can enter the West 5th Campus from Fennell Avenue or from West 5th Street. Visitor parking is available in lots P1 and P2 off Fennell Avenue, and in lots P3 and P4 off West 5th Street.

By Public Transit:

Public transit stops are located along Fennell Avenue and West 5th Street. For more information about taking public transportation to the campus, visit www.hamilton.ca/hsr.

By Bicycle:

Bike racks are located by both the Main Entrance and Outpatient Entrance. Please ensure that you securely lock up your bicycle.

Accessible Parking:

Accessible parking spaces are located in lots P1 and P2 off of Fennell Avenue, and in lots P3 and P4 off of West 5th Street. All vehicles parking in accessible spots must display a valid Accessible Parking Permit.

Entrance Hours:

Both the Main Entrance and Outpatient Entrance are open between 6 a.m. and 10 p.m.

Visiting:

Visiting Hours are from 9 a.m. – 9 p.m., 7 days a week. Any off-hours visits will require approval and coordination from the program manager.

Infection Prevention and Control:

For your convenience, hand sanitizer dispensers can be found at both entrances, and throughout the building. Please wash your hands.

Food Services:

On Level 0, our Cafeteria offers a variety of meals, snacks and refreshments. Indoor and outdoor seating is available.

On Level 2, the Colours Café provides a selection of healthy food options complemented by quality tea and coffee.

LEVEL DESTINATION

INPATIENT UNITS

All Inpatient Units are accessed through the Inpatient Entrance on Level 1
Acute Mental Health Unit 1
Concurrent Disorders Unit 1
Forensic Program Assessment Unit 3
Forensic Program General Unit2/3
Forensic Program Secure Unit
Mood Disorders Unit 1
Schizophrenia Units 2
Seniors Mental Health Behavioural Unit 1
Seniors Mental Health Unit1

NO EMERGENCY SERVICES AT THIS CAMPUS

Administration Offices
Executive Offices
Facilities Planning
Patient Relations
Public Affairs
Tublic Alfalis
Anxiety Treatment
and Research Clinic (ATRC)1
Athletic and Recreation Centre (1) 2
Fitness and Training Room
Gymnasium
Leisure Lounge
Wellness Room
Audio Visual Services1
\sim
Auditorium (
Lower Auditorium1
Upper Auditorium2
Bariatric Centre of Excellence0
Biomedical Engineering0
Book Nook
Cafeteria 🗐0
Central Rehabilitation
Resource Clinic1
CTO Coordinators
Homes for Special Care
Therapeutic Recreation
Tobacco Addiction Treatment
Vocational Assessment
Vocational Counselling
Peter Boris
Centre for Addictions Research1
Cleghorn Early Intervention Clinic0
Clinical Neuropsychology Service1

Cli	nical Nut	rition and		
	Patient	Food Servic	es	0

Clinical	Research Support	t Unit3

2

Community Internal Medicine Rapid	
Access Clinic (CIMRAC)0	

Community Psychiatry Clinic0 Borderline Personality Disorder Clinic Bridge to Recovery Concurrent Disorders Clinic Rapid Consultation Clinic

Lewis & Ruth Sherman

Consent and Capacity...... 3

DESTINATION

LEVEL DESTINATION

C	7
5	0
Ē	
(2
0	3
	1
1	ž

Department of Psychiatry and Behavioural Neurosciences	Mental Health Specialty Clinics
Department of Psychology2	Mood Disorders Outpatient Clinic1
Diabetes Care & Education Clinic0	Mood Disorders Research Unit1
Diagnostic Services0	Mood Menders1
Electroconvulsive Therapy (ECT)0	Nursing Supervisor Office1
Environmental Services0	Nursing Resource Team Office1
Financial Services / Cashier 谢2	Occupational Health and Safety2
Forensic Program Administration	Employee Health Office
Forensic Program Outpatient Clinic 3 Assessment Clinic	ORB (Ontario Review Board)
Outreach Clinic Risk Assessment Transitional Outreach Clinic	Patient and Family Collaborative Support Services 2
Forensic Program Reception	Plenary Health0
Forensic Research Unit	Psychiatric Patient Advocate Office
Hamilton Regional Laboratory Medicine Program0	RAI/Clinical Informatics1
Hamilton Museum of Mental Healthcare	Schizophrenia and Community Integration Service 2
Health Information Management0	Schizophrenia Outpatient Clinic2
Access and Privacy Patient Registration	Schizophrenia Research Unit 2
Release of Information	Security Services1
Health Information Services Storage 0	Seniors Mental Health Outpatient Clinic1
Honeywell Building Services 0	Seniors Mental Health
Human Resources2	Research and Education Unit1
Infection Prevention and Control	Shipping and Receiving0
Information Services	Specimen Collection Centre0
Inpatient Dental Services1	Spiritual Care Department
Inpatient Medical Services1	Harbour Spiritual Centre
Inpatient Pharmacy0	Staywell Clinic0
Inpatient Physiotherapy Services1	Studio 100 🕥
Library Resource Centre	Telecommunications1
Mailroom0	Transcranial Magnetic Stimulation (TMS)0
Materials Management0	Transportation Office0
Frank Charles Miller Medical Outpatient Clinics0	Twice As Nice 👚
Bariatric Centre of Excellence	Vendor's Corner0
CIMRAC Diabetes Care & Education Clinic	Volunteer Resources
Mental Health and	Volunteer Wayfinding Ambassadors 0
Wellness Resource Centre 🕹 2	Welcome Centre 1

Developmental Dual Diagnosis Eating Disorders Clinic			
Mood Disorders Outpatient Clinic			
Mood Disorders Research Unit1			
Mood Menders1			
Nursing Supervisor Office1			
Nursing Resource Team Office1			
Occupational Health and Safety 2 Employee Health Office			
ORB (Ontario Review Board)			
Parking Office			
Patient and Family Collaborative Support Services 2			
Plenary Health0			
Psychiatric Patient Advocate Office			
RAI/Clinical Informatics1			
Schizophrenia and Community Integration Service 2			
Schizophrenia Outpatient Clinic			
Schizophrenia Research Unit 2			
Security Services1			
Seniors Mental Health Outpatient Clinic1			
Seniors Mental Health Research and Education Unit1			
Shipping and Receiving0			
Specimen Collection Centre0			
Spiritual Care Department Harbour Spiritual Centre			
Staywell Clinic0			
Studio 100 🕥2			
Telecommunications1			
Transcranial Magnetic Stimulation (TMS)0			
Transportation Office0			
Twice As Nice T2			
Vendor's Corner0			
Volunteer Resources			
Volunteer Wayfinding Ambassadors 0			
Welcome Centre1			

Therapeutic Recreation Tobacco Addiction Treatment Vocational Assessment Vocational Counselling Peter Boris Centre For Addictions ResearchD Clinical Neuropsychology ServiceG Inpatient Dental ServicesR	Anxiety Treatment and Research Clinic (ATRC)	LEVEL 1 (Main Entrance and Entrance to Inpatient Units) INPATIENT UNITS Acute Mental Health UnitR Concurrent Disorders UnitW Seniors Mental Health Behavioural UnitN Seniors Mental Health UnitR Mood Disorders UnitW Montal Health Mental Health Mood Disorders Clinic Mood Disorders Outpatient Mood Disorders Research U
Seniors Mental Health Outpatient ClinicH Seniors Mental Health Research and Education UnitG The Chapel ()	Mood Menders	rrance to Inpatient Units) Inpatient Entrance Desk PG Inpatient Medical ServicesG Inpatient Physiotherapy ServicesW Mental Health Specialty ClinicsD Developmental Dual Diagnosis Eating Disorders Clinic Mood Disorders Research UnitG
Main Entrance Velcome Co Main Elevators Velcome Co Outpatient Elevators Entrance to Inpatient Units	Facilities	
Welcome CentreMountain (M)WashroomsOrchard (R)Image: Optimized Control of	Inpatient Units	

Hamilton Regional Laboratory Medicine Program	Community Internal Medicine Rapid Access Clinic (CIMR AC)D Borderline Personality Disorder Clinic Bridge to Recovery Concurrent Disorders Clinic Rapid Consultation Clinic Diabetes Care & Education ClinicC Diagnostic Services	LEVEL 0 (Outpatient Entrance only) Bariatric Centre of ExcellenceC Hi Biomedical EngineeringF Cafeteria ()
Transportation OfficeM Vendor's CornerH Volunteer Wayfinding Ambassadors H	Frank Charles Miller Medical Outpatient ClinicsC Bariatric Centre of Excellence CIMRAC Diabetes Care & Education Clinic Plenary Health	IV) Health Information Services Storage
 Outpatient Entrance Main Elevators Outpatient Elevators Volunteer Wayfinding Ambassadors Washrooms 	Facilities	

LEVEL 0 (Outpatient Entrance) • LEVEL 1 (Main Entrance and Entrance to Inpatient Units)

Forensic Program AdministrationH Forensic Program Outpatient ClinicD Assessment Clinic Outreach Clinic Risk Assessment Transitional Outreach Clinic	Administration Offices	INPATIENT UNITS All Inpatient Units are accessed through the Inpatient Entrance on Level 1 Forensic Program Assessment Unit
		Forensic Program Reception
Main Elevators Outpatient Elevators	Facilities	M ENTRA
Mountain (M) Orchard (R) Waterfall (W) Harbour North (N) Harbour East (E)	D G	R W ENTRANCE TO INPATIENT UNITS IS FROM LEVEL 1
	000000000000000000000000000000000000000	S IS FROM LEVEL 1
		Z

Book Nook 🗐 Colours Café 🖃 .. Human Resources..... Harbour Spiritual Centre Upper Auditorium LEVEL 2 • LEVEL 3 Hamilton Museum of Mental Healthcare Financial Services/Cashier (1). Department of Psychology. Conference Centre... Lewis & Ruth Sherman Athletics & Recreation Centre ()...H LEVEL 2 Schizophrenia Units E,N,R,W Forensic Program General Unit..... M the Inpatient Entrance on Level 1 All Inpatient Units are accessed through INPATIENT UNITS Seminar Rooms 1 - 3 Wellness Room Fitness and Training Room. Gymnasium... Conference Rooms A - E Leisure Lounge. ----C E G : Studio 100 (N). Spiritual Care Department Schizophrenia Research Unit .. Schizophrenia and Psychotherapy Centre.... Psychiatric Patient Advocate Office Patient and Family Occupational Health and Safety C Twice As Nice (T). Schizophrenia Outpatient ClinicD Mental Health and Library Resource Centre..... Infection Prevention and Control......C **Employee Health Office** Wellness Resource Centre 🏟 ... W **Collaborative Support Services** Computer Learning Centre Community Integration Service ... D B ...G z B z ...G G Facilities Galleria detail Main Elevators Outpatient 3 ENTRANCE TO INPATIENT UNITS IS FROM LEVEL 1 0 70 ଜ 0 2 \$ Þ 5₽ G G OPEN BELOW Inpatient Units Harbour East (E) Waterfall (W) Orchard (R) Harbour North (N) Mountain (M) Z 6 ω I ⋗ E m

If you have questions or concerns about the care you or a family member received at St. Joe's, please contact Patient Relations at 905-522-1155 ext. 33838 or email patientrelations@stjoes.ca