

**connections**  
MARCH • 2014



**FLOOD RESPONSE //**

**Above:** Registered Nurses pictured with surgical services equipment that was moved out of the affected areas.

**Main:** Dr. Ian Preyra, Chief Emergency Physician, stands in front of hoarding that separates the flood damaged construction zone from the functioning patient area in the Emergency Department.



## Transforming Patient Care in the Midst of a Crisis

On January 8, 2014 a fire hose standpipe burst at the Charlton Campus of St. Joseph's Healthcare Hamilton (SJHH), flooding 12 state-of-the-art operating suites and the sterile core. Within minutes, water was flooding the floors below - including the Emergency Department (ED, Diagnostic Imaging department and the Medical Device Reprocessing department. All told, more than 60,000 square feet clinical and support space was affected - requiring immediate cancellations of scheduled and emergency surgery, the closure of the emergency department and delay in providing some diagnostic care.

Staff mobilized immediately, calling a hospital-wide Code Aqua (flood) and Code Green (evacuation) for the emergency department, and launching into action to save millions

of dollars worth of equipment and supplies in the Diagnostic Imaging and Medical Device Reprocessing departments. Emergency Medical Services temporarily diverted ambulances to Hamilton Health Sciences hospitals as our Emergency Department and Surgical Services teams quickly innovated new ways to maximize patient care in light of the crisis situation.

"In the Emergency Department our priority was to evacuate patients to safe areas, and to establish an area where we could continue to provide acute care for those unable to move," explains Dr. Ian Preyra, Chief of Emergency Medicine. "We were down by about 60% of our physical capacity, but we couldn't redirect for long. We needed a solution to maximize the

[CONT'D TRANSFORMING... PG 2](#)

**BY THE NUMBERS //**

**1** ONE BURST FIRE HOSE STANDPIPE

**60,000** OVER 60,000 SQ. FT. AFFECTED

**28** OVER 28 CONSTRUCTION ZONES REMEDIATED

**42** REMEDIATION OF CONSTRUCTION ZONES OCCURRED OVER A TOTAL OF 42 DAYS BETWEEN JANUARY 8 AND FEBRUARY 18



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27 Feb 2014

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CONTINUED FROM PG 1

## Transforming Patient Care in the Midst of a Crisis

beds and space we had left.” Within 72 hours, St. Joseph’s staff had collaborated to launch a Medical Surgical Assessment Unit (MSAU).

Similar innovation was happening in the surgical program, as leaders there brainstormed how to bring surgical capacity back on line in the absence of a surgical centre. To do so, the hospital leveraged its role as an academic centre by equipping four OR’s used for teaching and overflow to the same standard as those damaged by the flood. Staff at our King Campus worked to outfit some of their ORs with the equipment needed to perform additional, more complex surgical cases previously done exclusively at Charlton Campus.

“Our ability to quickly mobilize new solutions was possible because of the innovative thinking of

our team, and the flexibility of our specialists who were open to new ways of doing things – all in the best interests of patient care,” says Dr. Anthony Adili, Chief of Surgery.

The MSAU and interim surgical plan were creative and necessary transformations that quickly enabled St. Joseph’s Healthcare Hamilton to restore care, despite the dramatic physical damage that occurred as a result of the flood. “In a hospital, we don’t have the luxury of closing while we return to ‘normal’ facilities and operations,” says President Dr. David Higgins. “It is amazing to see how a crisis like this one brings together innovative thinking and a true sense of collaboration between our hospital campuses and with our healthcare partners across the city.” ●

### SNAPS //

**Main:** Dr. Anthony Adili, Chief of Surgery stands in front of hoarding where the Main Entrance was being repaired at the Charlton Campus.

**Top Left:** John Raposo, RN & Aaron Haines, RN are seen moving equipment within part of the Emergency Department.

**Top Right:** Wendy Davis from our Housekeeping working to prepare a room in the Emergency Department as part of the clean-up efforts.

## Pay Day Savings Plan

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St. Joseph's Hospital Staff Branch  
Room G1104 or call ext 32910

HOURS OF OPERATION

Mon, Tues, Thurs, Fri...8:30am to 4:30pm

Wed....10:30am to 5:00pm

Closed Daily from  
1:30pm to 2:30pm



# Housewarming // St. Joe's New West 5<sup>th</sup> Campus Facility Welcomes First Patient

## BY THE NUMBERS //

**205** PATIENT MOVE DAY RELOCATED 205 PATIENTS FROM THE FORMER WEST 5<sup>TH</sup> CAMPUS TO THE NEW BUILDING

**500** OVER 500 STAFF WERE ALSO INVOLVED IN THE MOVE

**75** OVER 75 VOLUNTEERS PARTICIPATED

**200+400** IN TOTAL, 200 GONDOLAS AND 400 TOTE BINS OF EQUIPMENT AND SUPPLIES WERE TRANSFERRED

**12,600** THE MOVE ENTAILED 12,600 ROUND TRIPS BETWEEN THE OLD AND NEW BUILDINGS

**6.5** PATIENT MOVE DAY WAS COMPLETED IN SIX-AND-A-HALF HOURS

On February 9<sup>th</sup> St. Joseph's Healthcare Hamilton's new facility, The Margaret and Charles Juravinski Centre for Integrated Healthcare at the West 5<sup>th</sup> Campus welcomed its first patient. Jessica Bennett, a 26 year-old Hamilton resident, was lead through the entrance way by hospital leadership and members of her healthcare team to meet a warm welcome from happy and helpful volunteers and staff.

The act of moving has been a year in planning for our dedicated staff at St. Joseph's Healthcare Hamilton. Over 500 staff and volunteers carefully orchestrated and transferred all patients safely from the old facility to the new one.

"Our staff, physicians, and volunteers will remember this as the day we welcomed our patients into the new facility at the West 5<sup>th</sup> Campus for years to come," says Dr. David Higgins, President, St. Joseph's Healthcare Hamilton. "By continuing to provide kind and compassionate care each and every day, our patients and their loved ones will remember this day as a new beginning filled with hope."

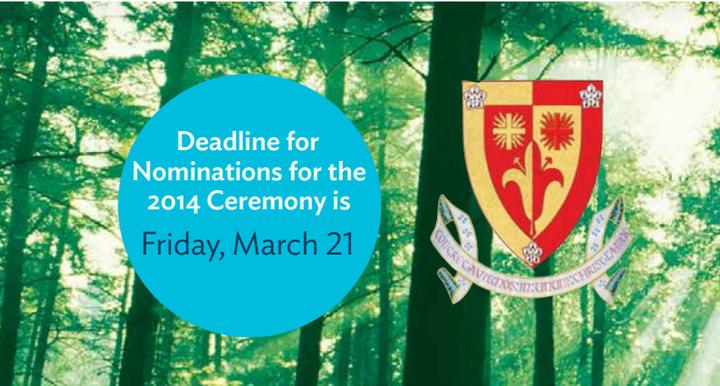
With the opening of the new facility, St. Joseph's Healthcare has set out to re-imagine medical and mental health care. Through research and innovation, and a deep commitment to compassionate, patient-centred care, this regional facility is poised to help break down barriers to holistic care for the mind, body and soul. ●

## f ON THE WEB //

Visit us on Facebook for more photos of the Patient Move Day

[facebook.com/stjosephshealthcarefoundation](https://www.facebook.com/stjosephshealthcarefoundation)





Deadline for Nominations for the 2014 Ceremony is Friday, March 21



Those eligible are any of the following individuals:

- ▷ Sisters of St. Joseph of Hamilton
- ▷ Volunteer Board Members
- ▷ Employees at management and staff levels
- ▷ Volunteers
- ▷ Physicians

For more information and to obtain a nomination form and award brochure:

 [www.StJoes.ca / MissionLegacyAwards](http://www.StJoes.ca / MissionLegacyAwards)

 905.522.1155 ext. 32176

 [president@stjoes.ca](mailto:president@stjoes.ca)

## CALL FOR NOMINATIONS //

# Mission Legacy Award

Presented by the Sisters of St. Joseph of Hamilton

The Sisters of St. Joseph of Hamilton's Mission Legacy Awards are the highest honour bestowed by our organization recognizing those who have contributed in an exceptional manner to the health care ministry of the Sisters of St. Joseph of Hamilton & St. Joseph's Healthcare Hamilton (SJHH) and our Foundation (SJH Foundation).

Any individual or group (internally or externally) is welcome to nominate a deserving individual as a candidate to receive this award. The nomination of posthumous candidates is also welcome.

Nominations must include a summary explaining how this individual has contributed to the legacy and Mission of the Sisters of St. Joseph of Hamilton, SJHH and/or SJH Foundation, as well as the contact details of the nominator. Nominations received by Friday March 21<sup>st</sup> will be considered for the 2014 Awards. ●

[Click here](#) to download the Nomination Brochure

[Click here](#) to download the Nomination Form

### PAYDAY LOTTERY WINNERS

**January 17, 2014**  
Tracy Woodward of Urology  
Charlton Campus, \$7,363.50

**January 31, 2014**  
Kelley Scime of C.O.A.S.T.  
Charlton Campus, \$7,299.00

**February 14, 2014**  
Lystra Jerome of Nephrology  
Charlton Campus, \$7,288.50

## connections

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