

connections




Queen Street Hill Closure June to September 2013

As a result of the June 3rd Queen Street hill access closure, we anticipate ongoing delays in accessing the Charlton Campus until construction is completed on the access in September.

Motorists are urged to consider using the Claremont Access or Jolley Cut as alternate routes. Even with uptake on these roads, it is anticipated that there will remain significant congestion on the James Mountain Road access to West 5th Street throughout the entire duration of the City's construction.

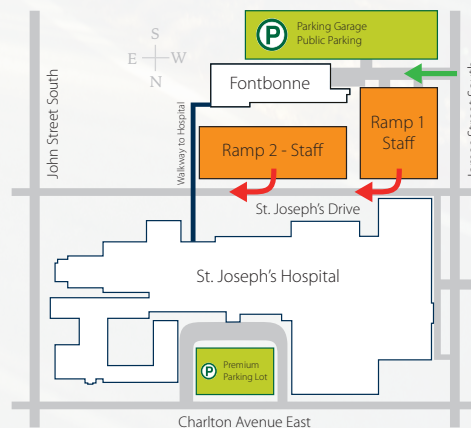
During this time, we are asking staff to continue to prepare for delays in arriving to work. Please be sure to add extra time to your journey to ensure that you arrive as per your scheduled start time. This will also continue to cause disruptions for staff and patients who travel between our West 5th and Charlton Campuses on a regular basis. The shuttle will still be running, but please plan for extra time in the commute between campuses. Employees are also encouraged to take extra caution during the construction when crossing St. Joseph's Drive, and to consider using the overhead walkway vs. dashing across the street.

 **FOR MORE INFORMATION**
Please visit the City of Hamilton website at www.hamilton.ca.

 For parking inquiries, please contact Standard Parking at ext. 32750.

To help mitigate congestion issues that will arise, St. Joe's has developed the following plan:

- > For the duration of the construction, we have altered the parking format in our ramp parking at the Charlton Campus.
- > There is a Standard Parking representative located at the entrance to facilitate faster access into the Ramp 3 and help visitors. Please note that both sides of the gate are now deemed as entry points to provide double lane access into the Ramp 3.
- > We have re-aligned the parking flow so that EXITING from parking Ramp 1 and 2 will only be possible on St. Joseph's Drive. This will mean that effective June 3rd, Ramp 2 is now entrance-only from James Street South. ●



ENTER Ramp 2 only via James Street South
EXIT for Ramp 1 and 2 only via St. Joseph's Drive



From St. Joe's Hamilton (@STJOESHAMILTON)

Congratulations to those St. Joe's staff who are celebrating at the Quarter Century Club dinner this evening. Thank you for your dedication!

5 Apr 2013

Inside this Issue...

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President's Message

At the St. Joe's Leadership Convention this year, we spoke about our vision to transform health care as we know it in Hamilton, and potentially help lead transformation across the province. Our goals are ambitious, and our commitment to improving our patients' experiences by breaking down barriers, seeking and championing innovation and engaging our patients, their families and our staff in this journey may seem radical and different. However, in other ways, these goals reflect the vision, passion and determination demonstrated by our founders, the Sisters of St. Joseph of Hamilton, who sought to improve access to and delivery of compassionate, patient-centred care to the residents of Hamilton and beyond when they founded St. Joseph's more than 120 years ago.

The Sisters of St. Joseph have left a lasting imprint on our organization. As we look forward to transformation, it is vitally important that we reflect upon their legacy and continue to recognize and acknowledge the visionary, compassionate and transformative people in our organization who live these values and have inspired excellence in their work at St. Joe's.

We will do this at our Mission Legacy Award ceremony on June 20th as we congratulate and celebrate the eleven new recipients of this award. These 11 individuals have inspired us through their commitment and dedication to the Mission, vision and values of St. Joseph's Healthcare in their many outstanding contributions to our organization. Representing a cross-section of our organization, with each of

their contributions diverse, each one of these deserving recipients shared a common goal to improving the delivery of healthcare for the patients of St. Joseph's Healthcare and our surrounding community. A fulsome article on these outstanding individuals can be found inside this issue of Connections.

With the official start of summer closely upon us, I would also like to share my gratitude to each of you for all your hard work and dedication over the past year. In saying that, I remind you to be sure to mark your calendars for this year's Summer Sizzler staff barbeques. Holding this annual event is yet another way we are able to say thank you for all you do for patient care at St. Joe's. And whether it be graduations, weddings, vacations or quiet days in the sun with a good book (and sunscreen, of course), I hope that each of you are able to relax and take time with your friends and loved ones to safely enjoy all that the summer months have to offer. ●



Dr. David Higgins

Ask David and the Leadership Team

Q > Am I allowed to talk about work on social media – like Twitter or Facebook or does talking about what I do somehow breach patient confidentiality, even if I don't mention specific patient information, or work in a clinical area?

A > As part of the Personal Health Information Protection Act (PHIPA), all St. Joe's staff, volunteers, contractors etc. are legally obligated to protect patient privacy. Any information that may lead to the identity of a patient is considered a breach of patient privacy and is subject to discipline and reporting to your College. Talking about patient experiences on social media, though you have not identified the patient by name, is not advised because likely those friends who have access to your page know where you work and your colleagues may be able to identify the patient.

The best way to think about how we engage in Social Media is to be cognizant that any material you publish online. Even if your profile settings are "private", is legally considered public material, and can be discovered any time, even if you later delete it. Ultimately, it is your material, and you are personally responsible for what you post. If it's not something you want to see on the front of the Hamilton Spectator attributed to you, it's likely best to not post it on social media.

FOR MORE INFORMATION
To learn more about our Social Media policy, please visit MyStJoes.ca.



St. Joe's Patient Relations Department is here to listen

St. Joseph's Healthcare Hamilton is committed to patient and family-centred care in all we do. We believe that the patient voice is fundamental in improving the services we provide and ultimately, the overall patient experience. We are committed to relationships based on mutual respect, dignity and trust.

The St. Joe's Patient Relations Department acts as a bridge between patients, families, and our employees and physicians in a respectful and supportive environment that ensures that their compliments and complaints are heard and valued. Whether patient feedback includes compliments, inquiries, suggestions or complaints regarding the services which we provide, our Patient Relations Department:

- > Listens to comments and feedback in a supportive and respectful way,
- > Follows-up with the appropriate Manager(s), Director(s) and Chief(s) to inform them of a compliment or complaint,
- > Answers questions about our programs and services at any of our hospital campuses,
- > In collaboration with our Managers, Director(s) and Chief(s), assists individuals in resolving any dissatisfaction that they may have with the manner in which they were treated while at St. Joe's.

The St. Joe's Patient Relations Department was formalized in 2009. The Excellent Care for All Act was implemented in 2011. This Act was enacted to put patients first by improving the quality and value of the patient experience through the application of evidence-based healthcare. As part of its mandate, all hospitals were subsequently required to establish a patient feedback process.

As a first step, we encourage individuals to share their thoughts with members of their healthcare team or the manager of the unit where they received care. If this proves to be unsatisfactory, patients and/or family members are welcome to contact the Patient Relations Department. In all cases, family members/loved ones can make a complaint on behalf of the patient however consent from the patient or substitute decision maker (SDM) is required before any information about the specific patient is shared with the person who contacted Patient Relations.

Patient Relations recently launched the Virtual Patient Feedback Group (VPFG). The VPFG gives members (patients, family members, members of the general public) an opportunity to provide us with feedback on both corporate (hospital wide) or program specific issues and initiatives (e.g. visiting hours, parking, etc.). Please visit our website to find out more about our VPFG. We welcome your participation – let your voice be heard. ●

Our Patient Relations Coordinator is available by phone, online or in person:

Monday - Friday 9:00 a.m. - 5:00 p.m.

Note: The office is closed on statutory holidays.

Telephone:

905.522.1155, ext. 33838

In person or in writing:

Patient Relations Department
St. Joseph's Healthcare Hamilton, Charlton Campus
50 Charlton Avenue East, Hamilton ON L8N 4A6

Online:

Email: patientrelations@stjoes.ca

Feedback Form:

<http://www.stjosham.on.ca/default.asp?action=article&ID=1972>

Virtual Patient Feedback Group:

<http://www.stjoes.ca/default.asp?action=article&ID=1971>



EVENT

Healthcare Risk Management Week is being celebrated this year from June 17-21.

The theme is "Everyone is a Risk Manager". This reinforces St. Joe's philosophy that we all have a role in identifying, reporting, managing and controlling our risk exposures – with a goal of creating a safe, caring environment for our patients, visitors and staff. Please help us to acknowledge and celebrate YOU and the many things you do every day to manage risk.

Thank you for being a St. Joe's Risk Manager.

Providing a work atmosphere above average

Another reason why we're voted one of Canada's Top 100 Employers.

One reason why we were voted as one of Canada's Top 100 Employers is because our work atmosphere was rated as above-average. Many employees participate in organizational sports teams and other organized social events such as the annual Christmas gala, "Starry Night". To say thank you for all the hard work staff do on an annual basis, the hospital holds numerous staff appreciation events throughout the year including the "Summer Sizzler" employee appreciation barbeque, "Breakfast with Santa" and the annual "Cup of Joe" event hosted by the hospital's Foundation. Additionally, the hospital also hosts a number of employee recognition events, including an annual Nursing Excellence Awards dinner, a Volunteer Recognition dinner and various long service events throughout the year.

FOR MORE INFORMATION
<http://www.eluta.ca/top-employer-st-josephs-healthcare-hamilton>

Research Study Takes a Team Approach to Getting Patients Up

SUSAN RITCHIE Nurse Educator, General Internal Medicine, SJHH

Getting patients up and moving is an important part of patient care because it lessens the risk of functional decline and improves overall outcomes.

St. Joe's is one of 14 teaching hospitals participating in a Council of Academic Hospitals of Ontario research study focusing on staff education about mobility as well as tracking how often patients

are getting up. The Mobilization of Vulnerable Elders in Ontario or "MOVE ON" study focuses on educating the whole healthcare team about getting patients out of bed and then monitors the impact of this education on the mobilization rate, falls, discharge destination, and length of stay in older adult patients.

Participating in this study are CTU Central and CTU West, where 67% of patients are 65 years or older

and often have several members of the healthcare team involved in their care. The education phase is complete and the final months of data collection are underway with the research team tracking the number of patients who are out of bed at three different times throughout the day. To date, we have successfully educated 72% of staff (all disciplines) and have seen an increase in the number of times a patient is up and out of bed. ●



The Mission Legacy Awards:

Making a lasting impression on St. Joseph's Healthcare Hamilton



 **FOR MORE INFORMATION** regarding these awards, please visit our website at www.stjoes.ca/MissionLegacyAwards

The Sisters of St. Joseph of Hamilton's Mission Legacy Award recognizes key individuals who, in their time at St. Joseph's Healthcare Hamilton, have lived the Mission and values left behind by our Founders, the Sisters of St Joseph of Hamilton.

Presented on an annual basis, these awards honour volunteer board members, the Sisters of St. Joseph of Hamilton, internal staff, volunteers, and physicians who have left a lasting impression on this organization through their work. Each individual's contributions are measured against the current values and Mission of St. Joseph's Healthcare Hamilton.

These awards are presented annually and all submissions are kept on hand for consideration in future years.



Dr. Jennifer Brasch

Dr. Jennifer Brasch is dedicated to providing the best care and the best patient outcomes. Since her career began in 1996, she has been the recipient of 14 prestigious honours and awards in her field of psychiatry. A skilled listener, she represents to patients and colleagues alike the values that define St. Joseph's: respect, dignity, and compassion. She encourages her patients' success by always impressing upon them that they have a "life worth living".



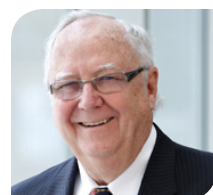
Dr. Jean Chamberlain

A gifted obstetrician, communicator and teacher, Dr. Jean Chamberlain exemplifies the Mission of St. Joe's through her work with the Save the Mothers Program. Since 2002, she has devoted her life to continuously seeking ways to enhance the care for mothers and infants in developing countries. She has been recognized locally and internationally by her peers for her work with this deserving patient population.



Ms. Mary Dow

Through her selfless donation of time to St. Joe's, Ms. Mary Dow has continuously worked to support our strategic directions and ultimately ensure better outcomes to the patients we serve. Her long standing service to our hospital's Board of Trustees is truly a testament to our Mission and her dedication and commitment to St. Joe's has truly inspired those who have had the good fortune to work with her.



Mr. Don Fell

Entrepreneur, philanthropist, community leader and tireless volunteer, Mr. Don Fell has made exceptional contributions to St. Joe's. Through his work as Co-Chair of St. Joseph's Healthcare Foundation's Timeless Care Tomorrow's Discoveries Campaign, he has helped lead the largest and most successful fundraising campaign in our history. Through his volunteerism and philanthropy, he has made a tremendous impact on St. Joe's and its Foundation and he embodies fully the Mission and vision of our organizations.

Dr. Joseph Ferencz

Always taking time to listen, Dr. Joseph Ferencz is respected by colleagues and peers, and for his ability to listen with compassion. His devoted and caring approach to his patients is admired by those who work with him. His vision for the future of mental health care at St. Joseph's will extend the Sister's legacy into a new era – ensuring transformation, innovation and integration are fused with knowledge, discovery and hope for those living with mental illness and addiction.



Dr. Fred Hargreave (Posthumous)

Recognized internationally for his work in changing the way asthma is diagnosed and treated, Dr. Fred Hargreave was an extraordinary physician, humanitarian and clinical scientist. Affectionately known as "Freddy" by both colleagues and patients, he exemplified the best of St. Joseph's: delivering patient-centred care with honesty, integrity, and precision. A mentor to many, he was known for his philosophy that research was about "people, not science".



Ms. Elizabeth (Betty) Laird (Posthumous)

Ms. Betty Laird will long be remembered as a passionate storyteller with an impeccable knowledge of the history of our West 5th Campus. A longstanding employee holding various nursing positions during her career, Betty began her volunteer service in 1994. Up until her passing on February 23, 2013, she continued to devote her time and energy to the field of mental health through her tireless work with the psychiatric museum.



Ms. Jean Maragno

A highly respected and long standing employee of St. Joe's, Ms. Jean Maragno has made significant contributions to the advancement of healthcare and health librarianship in Canada. She is committed to supporting and accommodating staff, physicians and students in their quest for information and has devoted countless hours to supporting our Mission work for the International Outreach Program. Jean's positive attitude and eagerness to help truly exemplifies our Mission.



Ms. Mary Ann McNamara

Even after retiring from a 45 year nursing career, Ms. Mary Ann McNamara has continued to devote her time and expertise to the field of mental health care. Over the past 23 years of volunteer service to our organization, she has dedicated over 3000 hours to shaping the psychiatric museum into what it is today. She has been widely recognized by her colleagues and throughout our community for her tireless efforts, and lives the St. Joe's Mission in all she does.



Ms. MaryBeth Neibert

A dedicated educator with a determination and ongoing willingness to help patients and families, Ms. MaryBeth Neibert is admired and respected by those she works with and those she is privileged to serve. Through her tireless advocacy for patients with diabetes and her work with marginalized patient populations, she has helped shape the St. Joseph's Diabetes Clinic into what it is today.



Ms. Ida Porteous

With a strong sense of personal and professional integrity, Ms. Ida Porteous is known by colleagues and patients for her tireless and dedicated compassion toward continuous process improvements for the benefit of all patients at St. Joe's. A natural leader, her vision, enthusiasm and dedication to patient care has made her a role model for others, including the nursing staff she has had the opportunity to mentor.



Making End of Life Care A Little Easier with a Gift to St. Joe's

In May, our Hospital opened the doors to a new Special Care Suite, a beautiful setting for palliative care patients and their families. This comfortable and well-designed room was made possible with a generous gift of \$50,000 from Lynn and Toros Assadourian. Like so many of the donors to St. Joseph's Healthcare Foundation, the Assadourians wanted to help people in need of the care of our Hospital.

You see, in the past, the Assadourians lost a close friend to a terminal illness. Their loved one spent a fair bit of time being cared for in a palliative care suite in a Hospital outside of Montreal. "It was difficult to lose our dear friend. But her special care suite was so lovely and it made a very difficult experience a little better, both for her, and for those of us who surrounded her," explains Lynn.

With Canada's aging population, the Assadourians realized that more and more hospitals need to be able to accommodate the palliative and end of life care needs of their patients. Stephanie is a nurse at St. Joseph's Healthcare and she's also Toros and Lynn's daughter. Toros and Lynn were curious as to whether the Hospital where their daughter was building her nursing career had a palliative care suite. Stephanie said she was aware of only one such suite in the Hospital, but felt there was room for more.

Liz Barrett, Nurse Manager of CTU North, collaborated with the Assadourians, St. Joe's Redevelopment staff and the Foundation staff to create a special care suite that is nothing short of spectacular. "To create the Lynn and Toros Assadourian Special Care Suite, we renovated the largest patient room on the floor," says Liz. "Laminate wood flooring, ergonomic Herman Miller Furniture, a kitchenette, fold out sleeping bench, and an electric fireplace have truly transformed this critical care space into a serene, comfortable space for this essential stage of patient care and family comfort." The Cardiac Arrest Committee generously donated funds to purchase a television and the kitchen appliances.

Liz's staff in the Clinical Teaching Unit has eagerly and proudly welcomed this new area of expertise. The introduc-



TOP: The smiles of Donna Johnson, Interim Director for General Internal Medicine; Liz Barrett, Nurse Manager of CTU North; and Lynn and Toros Assadourian reflect the immense pride felt by everyone who has helped to create this new suite at St. Joe's.

BOTTOM: The Lynn and Toros Assadourian Special Care Suite is a warm and comfortable setting for patients and their loved ones.

tion of palliative care to their floor has created a valuable opportunity to learn new skills to enhance patient care both in the suite and in other patient rooms.

To be prepared for palliative patients, Liz's team of nurses and allied healthcare staff signed up for training sessions with St. Joe's Palliative Care Consult Team. Their LEAP program, (Learning Essential Approaches to Palliative and End-of-Life Care), dealt with topics such as pain management, communication with families and patients, coping with anxiety and suffering, supporting grief and bereavement, and working through delirium and depression in the patients they serve.

"In the context of a life time, palliative care is a short but intensely meaningful part of someone's life." As Liz explains, "The final moments of a loved one's life leave lasting memories in the hearts and minds of their friends and family. We have but one chance to get that right for the family and the patient...and this room is helping us to do just that." ♦

Library Services introduces new databases for 2013

FOR MORE INFORMATION
To book an instruction session, or to request mobile or remote access, please contact Library Services:

Charlton Campus, ext. 33440
West 5th Campus, ext. 36322

DynaMed

DynaMed is the most up-to-date point-of care-tool applying a seven-step systematic evidence-based process to all of its content, which is updated daily.

Over 3,200 topic summaries cover all aspects of care.

DynaMed is available on mobile devices including Android, Blackberry, Palm, iPhones, and iPod Touch. Office remote access is also available upon request.

Canadian Periodical Index Quarterly (CPI.Q)

CPI.Q indexes more than 1,300 Canadian periodicals (English & French including 130 newspapers going back to 1980. Full text is available for more than 700 of them. CPI.Q also covers a many topics and issues related to Canada, including current events, health, technology, the arts, history, culture and business. Results are available in various multimedia formats.

bodywatch

Is barbequed food unhealthy?

There is evidence that a heavy intake of barbecued meat can increase the incidence of pre-cancerous polyps. Compounds in cooked meat called heterocyclic amines (HCAs) are to blame. Grilling, broiling and frying meat at high temperatures creates HCAs. A recent study found those with the highest intake of HCAs had a 46% greater risk of developing precancerous polyps. As well, individuals who reported the highest intake of "strongly" or "extremely" browned red meat had an increased risk of developing colon polyps. For those with a high intake of foods rich in flavonoids (found in berries, cherries, red grapes, apples, citrus fruit, broccoli, kale, onions and tea), there was no link between HCA consumption and polyp risk. Consuming foods high in flavonoids is thought to block the formation of HCAs in meat.

Tips for a healthy barbeque season:

- ♥ Eat less than 500g (1lb) of red meat per week.
- ♥ Limit high fat meats because barbequing the fat at a high temperature contributes to the formation of potential cancer causing compounds.
- ♥ Keep meat portions small to cut down on grilling time. Instead of grilling a large steak, make kebabs since they cook more quickly.
- ♥ Marinate meat for 10 minutes before grilling. Ingredients in a marinade such as vinegar, lemon juice, vegetable oil, and spices can reduce formation of HCAs.
- ♥ Cook at a lower temperature by turning the gas down or waiting for the charcoal to become low-burning embers.
- ♥ Serve BBQ meat with lots of fruits and vegetables rich in flavonoids.



One Physiotherapist Carried St. Joe's Vision Abroad

BEVERLEY COLE Manager, Physiotherapy, SJHH



Kalinda Ramsaran, a physiotherapist on our nephrology unit, is now back after four months of volunteering her time and physiotherapy skills on a Mercy Ship. For those who have never heard of Mercy Ships, check out their website at www.mercyships.ca.

Mercy Ships is the world's leading non-governmental ship-based medical organization. Their goal is "to transform the lives of the world's forgotten poor, one-by-one." Their hospital ships and land-based teams provide primary medical care, relief aid and community support to the most impoverished people on earth, free of charge.

Kalinda was on the Africa Mercy, the world's largest charity hospital ship which consists of a crew of 450 volunteers from around the world, delivering medical excellence and developmental programs with integrity and compassion.

Mercy Ships serve those who are most in need of healthcare and relief aid in the world's poorest countries. They provide life-changing operations on board. They set up local clinics in villages for the benefit of people who have no access to healthcare. They help communities become self-sufficient in food production. They teach primary health care

to locals who have a desire to teach and benefit their community. Mercy Ships provide wells and water pumps, assists with latrine construction and train villagers in hygiene and sanitation.

Kalinda truly supported St. Joe's vision of "making a difference in people's lives and the future of our community, through integrated health services and internationally recognized programs". As well as her time and skills, Kalinda took an unpaid leave and actually paid room and board of \$680/month to volunteer on the Mercy Ship. ♦

CONTRIBUTE

If you would like to make a contribution to this organization, the link is:

<http://mercyships.donorpages.com/mercygifts>



St. Joseph's Healthcare Foundation is very proud to announce our accreditation by Imagine Canada's Ethical Fundraising Standards Program. Only a select few charities in Canada have received this distinction! Imagine Canada's rigorous accreditation recognizes excellence in Canadian charities by setting high standards for transparency, financial accountability, board governance, fundraising, staff management and volunteer engagement.

Our community has always trusted St. Joseph's Healthcare with their health...and they can trust St. Joseph's Healthcare Foundation to be an ethical steward of the donations they make to support our Hospital.

payday lottery winners

May 10th, 2013

Tony Dove
Housekeeping
\$7,042.50

June 7th, 2013

Nicole Waters
Community
Psychiatry Services
\$7,167.00

May 24th, 2013

Mary MacDougall
Mature Women's
Health Centre
\$7,114.50

connections

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Send your comments, suggestions, story ideas or submissions to:

Public Affairs Department
Level 1, 225 James St. South
Telephone: 905.522.1155, ext. 33423
Email: kdebreau@stjoes.ca

All submissions are subject to approval and must be received by the 15th of the month prior.

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Printing & Graphics (SJHH)



Find **Quality** Here

Our Commitment to
Quality and Safety



Find **Change** Here

Transforming How
We Work



Find **Innovation** Here

Research and
Education



Find **Community** Here

Engaged People



Find **Interconnection** Here

Breaking Down Barriers

Erase
\$5,000
\$10,000
\$15,000
\$20,000
Debt!



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HMECU St. Joseph's Hospital Staff Branch
Room G1104 or call ext 32910
www.hmecu.com

HOURS OF OPERATION
Mon, Tues, Thurs, Fri... 8:30am to 4:30pm
Wednesdays..... 10:30am to 5:00pm
Closed Daily from..... 1:30pm to 2:30pm

WEST 5TH

Welcoming Honeywell

When the new facility opens at West 5th, management and maintenance of the site will transition to Honeywell, a multinational provider of facilities management services and systems.

“Honeywell will bring a vast array of expertise to St. Joe’s West 5th campus,” says Karen Langstaff, Chief Planning Officer. “They will be responsible for maintaining all aspects of our facilities to ensure we are operating in a safe and efficient manner.”

Beginning July 2, 2013 and continuing until the move into the new building, Honeywell will be managing St. Joe’s maintenance staff. This will provide Honeywell management staff

with the opportunity to get to know current managers and staff at West 5th, while getting comfortable with St. Joe’s culture.

There will be no changes to the process for requesting work orders or reporting issues to facilities maintenance staff during this period. Requests for routine maintenance should still be placed using the work order system, and urgent or after-hours requests can be made using the paging system.

Join us in welcoming Honeywell staff

members Randy Fleet, Facility Supervisor (ext. 35519); Kyle Whaley, Building Operation Coordinator; and Brian Martinac, Facility Manager. Joe Randazzo, current Building Services Manager, will provide the orientation and training for the new Honeywell management team, and will transition into his new role as Building Operations Representative in the new facility.

Honeywell

WHAT'S HAPPENING NOW?

- Construction is 90% complete!
- The installation of IT infrastructure is well underway
- Signage installation has begun

WHEN ARE YOU MOVING?

In January 2014, we will begin moving our operations into the new facility. The first phase of the move will take place over a period of approximately three weeks, and primarily includes programs and units currently located at the West 5th Campus. Here is a draft overview of how this phase will be structured:

January 20 – 27:
Health Information Records

January 28 – February 1:
Research
Administration
Specialty Clinics
Programs & Services from Beckfield
Libraries
Non-clinical Services

February 3 – 8:
Clinical Services
Outpatient Clinics
Programs & Services from Grove Hall
Pharmacy

February 9:
Patient Move

The second phase of the move will take place in the Fall of 2014. The full, detailed move schedule will be posted on the West 5th page of MyStJoes. Please note that this schedule is still being fine-tuned to ensure a safe and efficient move. As there may be some changes to this schedule before the move takes place, it is recommended that you check back often to ensure you are referencing the most up-to-date move schedule.



(Left to right) Jodi Younger, Larisa Volman, Hamilton East – Stoney Creek MPP Paul Miller and his Constituency Assistant Todd White on tour in the new facility

WE5T on MyStJoes

Staying in the loop about the West 5th Campus Redevelopment just got easier.

The West 5th page is now linked directly from the home page of MyStJoes, and will continually be updated to become your primary source for information related to the project.

Already included on the site are the project overview, key contacts in Redevelopment, as well as other news and information. You can also access useful and informative resources such as floor plans, the WE5T newsletter and a photo gallery.

While there has been a lot of progress over the last few weeks, we will be adding even more tools and resources to MyStJoes. We will be adding a Frequently Asked Questions section, and expanding parts of the site regarding Operational Readiness, tips on preparing for the move to the new building, and information tailored to specific departments.

Be sure to check MyStJoes often to see what's new!



Look for this link on the left side of the MyStJoes homepage to connect with the West 5th Redevelopment project

Take your MPP to Work

On May 23, MPP Paul Miller visited St. Joe's West 5th Campus as part of the Registered Nurses Association of Ontario's (RNAO) annual *Take Your MPP to Work* event.

Greeted by Winnie Doyle, Chief Nursing Executive and VP Clinical Services as well as Larisa Volman, Director of Nursing Practice for Mental Health and Addiction, the Hamilton East-Stoney Creek MPP had the opportunity to gain insight into the day-to-day workings of our hospital.

After learning about the Mental Health & Addictions Programs and briefly touring parts of the existing facility, Mr. Miller met with Jodi Younger, Director of General Psychiatry & Addiction Services, to learn more about the vision, goals and model of care for the new hospital.

Mr. Miller was treated to a tour of the new building, where he was able to see the contrast between the new and old facilities first-hand.

"I was delighted to visit the new West 5th Campus and meet with the hardworking staff that supports some of our community's most vulnerable members," said MPP Paul Miller. "The vision of the new facility brings to light the importance of the relationship between the West 5th Campus and the surrounding community."