



St. Joseph's Hamilton Joint Boards of Governors

January 2024

Open Agenda Package – Web Version

OUR
mission
vision
values



OUR MISSION //

Living the Legacy: Compassionate Care. Faith. Discovery.

OUR VISION //

On behalf of those we are privileged to serve, we will deliver an integrated, high quality care experience, pursue and share knowledge, and respect our rich diversity, always remaining faithful to our Roman Catholic values and traditions.

OUR VALUES //

Dignity. Respect. Service. Justice. Responsibility. Enquiry.

St. Joseph's
Home  Care

St. Joseph's
Healthcare  Hamilton

St. Joseph's
Villa  Dundas

Justice – for all in need

Definition

Justice is synonymous with such words as fairness, fair-mindedness, even-handedness, and impartiality. In order to be just, one has to be able to serve everyone who needs health care while being free of bias, prejudice, or preferring the benefit to one person over another for improper reasons.

Behaviours

- Consistency in promoting justice and preventing injustice
- Is fair in practice
- Demonstrate impartiality



St. Joseph's Hamilton Joint Boards of Governors – Open Agenda

Thursday, January 25, 2024

1530 hours

Virtual

Elected Members Barbara Beaudoin (Chair), Naresh Agarwal, Rod Dobson, Lynn McNeil, Catherine Olsiak, Laura Harrington, Leo Perri, William Koornstra, Rose Vespa, Peter Szota, Martin Powell, Mark Abradjian, Christopher Yendt, Anthony Macaluso, Patrice Valeriano, Kim Watkins, Barry Duffey.

Ex-Officio Members Rahima Nenshi, Cheryl Williams, Sarah Jarman, Paul O'Byrne, Mike Heenan, Elizabeth Buller.

Senior Management Team John Woods, Carrie Beltzner.

Resource Stephanie Trowbridge, Fadia Voogd, Sera Filice-Armenio, Don Davidson, Mieke Ewen, Anita Rombough.

VALUES: D = dignity, R1 = respect, S = service, J = justice, R2 = responsibility, E = enquiry

<i>Time</i>	<i>Item</i>	<i>Topic</i>	<i>Values</i>	<i>Lead</i>	<i>Page</i>
1530	1.0	Call to Order		B. Beaudoin	
	1.1	Opening Prayer, Reflection on Land Acknowledgement and Reflection on JUSTICE	R2		
	1.2	Introduction of Guests	R2		
1535	2.0	Consent Agenda Part "A" (Motions Listed) <i>(Note: Any JBG Member can ask for removal of any item from Consent Agenda for discussion)</i>			
		THAT THE FOLLOWING RECOMMENDATIONS BE APPROVED:	R2	All	
	2.1	Approval of Agenda <u>JBG Voting Members</u> THAT THE AGENDA FOR THE OPEN SESSION OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS BE APPROVED AS CIRCULATED			
	2.2	Declaration of Conflict of Interest <u>JBG Voting Members</u> THAT THERE IS NO CONFLICT OF INTEREST NOTED			
	2.3	Approval of Minutes of the JBG Meeting <u>JBG Voting Members</u> THAT THE MINUTES OF THE OPEN SESSION OF THE MEETING OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS HELD NOVEMBER 30, 2023 BE APPROVED			

1540	3.0	Generative Discussion			
		<i>Professional Staff Credentialling</i>	E	S. Jarmain/ R. Nenshi/ H. Hamilton	
1610	4.0	Business (Motions Listed)			
	4.1	Quality Committee <u>JBG Voting Members</u> THAT THE MINUTES OF THE QUALITY COMMITTEE MEETING OF JANUARY 9, 2024 BE ACCEPTED FOR INFORMATION	R2	R. Vespa	
	4.2	Other			
1630	5.0	Reports			
		THE FOLLOWING REPORTS ARE PROVIDED FOR INFORMATION:			
	5.1	Governance Committee Summary Report	R2	P. Szota	blotter
	5.2	Treasurer’s Report from Resource and Audit Committee	R2	L. Perri	
	5.3	HR Committee Summary Report	R2	M. Powell	
	5.4	Chair’s Remarks	R2	B. Beaudoin	
	5.5	Report of Presidents	R2	J. Woods/C. Beltzner/M. Heenan	
	5.6	Report of the EVP and Chief Nursing Executive	R2	C. Williams	
	5.7	Report of Chief of Staff	R2	S. Jarmain	
	5.8	Report of SJHS President and CEO	R2	E. Buller	
	5.9	Report of the President, Medical Staff Association	R2	R. Nenshi	
	5.10	Report of the Dean, Faculty of Health Sciences	R2	P. O’Byrne	
1650	6.0	Consent Agenda Part “B” (Motions Listed) <i>(Note: Any JBG Member can ask for removal of any item from Consent Agenda for discussion)</i>			
	6.1	Governance, Mission and Values Committee <u>JBG Voting Members</u> THAT THE MINUTES OF THE GOVERNANCE, MISSION AND VALUES COMMITTEE MEETING OF JANUARY 2, 2024 BE ACCEPTED FOR INFORMATION	R2	P. Szota	

		<u>JBG Voting Members</u> THAT THE MINUTES OF THE NOMINATING COMMITTEE OF DECEMBER 5, 2023 BE ACCEPTED FOR INFORMATION			
	6.2	Resource and Audit Committee <u>JBG Voting Members</u> THAT THE MINUTES OF THE RESOURCE AND AUDIT COMMITTEE MEETING OF JANUARY 24, 2024 BE ACCEPTED FOR INFORMATION <u>SJVD Voting Members</u> THAT THE SJVD DECLARATION OF COMPLIANCE FOR THE LONG TERM CARE HOME SERVICE ACCOUNTABILITY AGREEMENT (LSAA) FOR THE PERIOD OF JANUARY 1, 2023 TO DECEMBER 31, 2023 BE APPROVED	R2	L. Perri	blotter
	6.3	Human Resource Committee <u>JBG Voting Members</u> THAT THE MINUTES OF THE HUMAN RESOURCE COMMITTEE MEETING OF DECEMBER 14, 2023 BE ACCEPTED FOR INFORMATION	R2	M. Powell	
1700	7.0	Information Items			
	7.1	Reports from Foundations	R2	S. Filice-Armenio/ D. Davidson	
	7.2	Quality Council Executive Visit Schedule			
	8.0	Adjournment		B. Beaudoin	

Committee: St. Joseph's Hamilton Joint Boards of Governors – OPEN SESSION Date: November 30, 2023
Called to order at: 1530 hours Adjourned: 1700 hours

St. Joseph's Healthcare Hamilton Voting Members:

B. Beaudoin, P. Szota, L. Perri, L. Harrington, R. Dobson, C. Olsiak, W. Koornstra, R. Vespa, B. Duffey

St. Joseph's Villa Dundas Voting Members:

B. Beaudoin, P. Szota, L. Perri, L. McNeil, M. Abradjian, C. Yendt, A. Macaluso

St. Joseph's Homecare Hamilton Voting Members:

B. Beaudoin, P. Szota, L. Perri, M. Powell, N. Agarwal, P. Valeriano, K. Watkins

Location: Virtual

Present: B. Beaudoin, Chair, M. Abradjian, L. McNeil, L. Perri, J. Aldis, M. Heenan, C. Yendt, S. Jarmain, R. Vespa, C. Williams, C. Olsiak, M. Powell, R. Nenshi, N. Agarwal, L. Harrington, B. Duffey, P. Valeriano, A. Macaluso, K. Watkins, R. Nenshi, P. Szota, Wm. Koornstra.

Regrets: R. Dobson, E. Buller, P. O'Byrne.

Resource Staff: F. Voogd, J. Woods, S. Trowbridge, D. Davidson, C. Fletcher, C. Beltzner, F. Vavaroutsos, M. Ewen, A. Rombough.

Guests Open: P. Bieling, R. McCabe.

Guests In-Camera:

NEXT MEETING January 25, 2024

Subject	Discussion
<p>PROTOCOL</p>	
<p>1.0 CALL TO ORDER</p>	<p>The meeting was called to order at 1530 hours by B. Beaudoin.</p>
<p>1.1 OPENING PRAYER</p>	<p>P. Szota opened the meeting with a prayer. Reflection with respect to the land acknowledgement was provided. Reflection occurred with respect to the value of RESPONSIBILITY.</p>
<p>1.2 INTRODUCTION OF GUESTS</p>	<p>All invited guests were introduced. M. Heenan was welcomed to his first board meeting as President. Welcome Mike! J. Aldis was thanked for his contributions during his time as Interim President. Thanks John!</p>
<p>2.0 CONSENT AGENDA PART "A"</p>	<p>The following motions were approved:</p> <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:</i></p> <p>THAT THE AGENDA FOR THE OPEN SESSION OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS BE APPROVED AS CIRCULATED</p> <p>THAT NO CONFLICT OF INTEREST WAS NOTED</p> <p>THAT THE MINUTES OF THE OPEN SESSION OF THE MEETING OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS HELD SEPTEMBER 28, 2023 BE APPROVED</p>
<p>3.0 GENERATIVE DISCUSSION – MEET AND GREET</p>	<ul style="list-style-type: none"> A generative discussion on the Ontario Structured Psychotherapy West Region occurred. A detailed powerpoint was provided. Overview highlights included the burden of mental health and addictions in Canada, roadmap to wellness – plan to build Ontario's mental health and addictions system, beginnings of the Ontario

Subject**Discussion**

Structured Psychotherapy Program, OSP goals, centralized access in the network, regional rollout, SDS partners, OSP West, provincial dashboard, Ontario MHA oversight model, program governance, clinical and operational guidance and points for consideration.

- Discussion questions included the following:
In this model, the hospital (NLO) must ensure accountability from the SDS agencies for program deliverables – what are the challenges and opportunities?
- *The OSP program will be shifting to target based funding in the near future – what implications may this have on the future for Mental Health and Addictions related care?*
- *What are your thoughts on the new oversight structure for mental health and addictions care on slide 12? Given this context, what should SJHH be doing going forward to ensure we have a voice/influence/a role in the future?*
 - There is so much built into the contracting part and the agreements both in principle and practicality. What can happen is that if they cannot recruit a therapist to take up the position then that would be an issue. However, at this time there is only one vacancy.
 - Discussion with respect to the administrative burden occurred.
 - There are excellent dashboards and it was noted that SJHH is sharing knowledge and expertise throughout the Province. The Province will be working on a funding model that will be target based. There is a lot on the line for all SDS's to ensure that we are producing. Constant monitoring is occurring.
 - Question – is there anyone who is not a good candidate? Noted that this program is suited best for people with eight of the focal issues. Navigating a client to a true specialist who truly hones in on the issue is important. It was noted that there is access for everyone – but perhaps the first person encountered in the mental health system is not necessarily the best person.
 - Discussion ensued with respect to the crisis management plan and the 988 system to be Pan Canadian. It was noted that yes, we work together in Canada but are not linked formally.
 - Noted that navigation can occur with clients. Noted that this OSP is one piece in this continuum of care. There is also a whole primary care piece as well as increasing access to RTMS – a neurostimulation treatment.
 - Transition with respect from teenage to adult years was discussed. Noted that there are many youth wellness programs available.
 - Clinicians go through an intense training program. Need to ensure therapy is carried out as described as well as ensuring that the treatment the clinic says they are carrying out is actually being delivered.
 - General access vs specific access. How does this program satisfy the latter without sacrificing the former? Is there a measuring stick and how do you decide who gets specific access. System navigation is in place. It is very specifically goal oriented and time bound. Is there a follow up once someone exits the program to see how effective the program has been, how the client is coping with the depression and the anxiety. Noted that predictive analytics are used. Cognizant that the long term does matter and it was noted that booster sessions are available and after three months clients can come back for further care.
 - Noted that each site submits data and then prediction with respect to funding is made.
 - Noted that a huge proportion of the care provided is virtual care and that the Province was inspired to spread this service throughout the Province. Noted that there are some things that need to be face to face.
 - Discussion occurred with respect to individuals who are participating in the program. Noted that the measurement includes a suicide risk assessment. Not an ultimate protection, but this is good, evidence based treatment for depression.

Subject**Discussion**

- A letter was received from the Ministry with respect to CT funding.

REPORT OF THE DEAN, FACULTY OF HEALTH SCIENCES

- There was no report.

REPORT OF PRESIDENTS**SJVD**

- Situational updates were provided. Priorities and planning and team, culture and resilience updates and mission moments, milestones and growth were provided.
- SJVD has had various fundraising events and the turnout from board members and management has been absolutely fantastic.
- An update on the latest Ministry inspection was provided. All areas of non compliance have been cleared and no new orders have been issued. Special education has occurred with the Ministry of LTC as they will be starting an updated version of the annual inspection process again. A checklist is now provided to LTC homes so that the homes are aware of what is required.
- Software with respect to compliance audits was discussed. Is there anything internally that can help leverage work with respect to assisting staff in the preparation of this audit. Noted that it the suggested software was not adopted and it would not have helped as the audit functions had changed. Noted that the team has done a comprehensive review of the three year history and ensuring that all audits are not just on current issues but also all audits are covering the comprehensive three year history.
- LTC homes within SJHS meet every two weeks and also attend regional meetings. Noted that inspectors are rotated on a regular basis.

SJHC

- Situational updates were provided. Priorities and planning, team culture and resilience and mission moments, milestones and growth were also highlighted.
- M. Heenan carried out a three hour tour of SJHC yesterday. Lots of productive discussion ensued and highlights were presented.
- First Place had a surprise inspection this week. No significant areas of concern. One recommendation was with respect to a full evacuation of clients from the site which needs to be carried out by Spring of 2025.
- SJHC working with the SJVD with respect to the palliative care group.
- Two funding opportunities were outlined. One is with respect to re-launching the virtual only ICC COPD/CHF care path and the second is funding to recruit and manage all Allied Health at First Place. Opportunities associated with this work as well as challenges with respect to recruitment and retention were highlighted.
- C. Beltzner went to Queen's Park as part of the Home Care Association Board.
- Discussion occurred with respect to First Place and beds are no longer considered as part of the hospital. What are they now and what are the implications of these changes. They are now transitional beds and are no longer considered under the Act. Further information will be provided.

REPORT OF THE EVP AND CHIEF NURSING EXECUTIVE

- An update on team based models of care was provided. It was noted that review and planning is underway to engage with healthcare workers to co-design care delivery models that will help to stabilize staffing and meet the needs of patients.
- Various strategic achievements and challenges were provided including highlights on nurses working to full scope, medical assistance in dying, orientation and onboarding processes, developing clinical expertise and continuous learning, new graduate guarantee program, mental health support workers, Dovetale transfer of accountability, reciprocity agreement with HHS.
- Mission moments, milestones and growth were overviewed.
- Need to ensure we can provide anti-viral Covid treatment at W5 to ensure patients do not need to be transferred to the Charlton Site.

Subject**Discussion****6.0 CONSENT AGENDA
PART "B"****6.1 GOVERNANCE,
MISSION AND VALUES
COMMITTEE****REPORT OF CHIEF OF STAFF**

- Continuing to monitor the administrative burden on professional staff. Have tied e-learnings to the reappointment process and develop a reciprocal relationship between SJHH and HHS so that staff only have to carry this out once instead of at both organizations.
- An update on pediatric staffing was provided. As of October, we are back up to full complement of 7 FTEs – pediatricians. Still facing some challenges with respect to staffing over the holiday season, with the fact that 24 hour house call occurs. Hopeful that something will be heard with respect to the added positions to cover holiday and vacation periods.
- Work is ongoing to support physician requirements around quality. CPSO has shifted their quality assurance process with more of a focus on quality improvement. Win for physicians to meet requirements and win for organization to have an in to the hospital's quality improvement processes, eg. standards within mental health, medication reconciliation etc. Discussion ensued and noted that it is a requirement across the board for both academic and community hospitals.
- Congratulations for Learning Pillar Week. Excellent turnout with over fifty posters in the lobby and all of the amazing work that was highlighted.

REPORT OF SJHS PRESIDENT AND CEO

- There was no report.

REPORT OF THE PRESIDENT, MEDICAL STAFF ASSOCIATION

- A fulsome update on the activities of the Medical Staff Association was provided.
- Focus continues on physician engagement and professional staff burnout.
- Quarterly meetings are now being held in person once again. Drs. David Higgins and Alistair Ingram lead a discussion on physician administration at the last Quarterly meeting.
- There has been a lot of interest with respect to the CPSO and quality work.

Noted there were no requests to remove items and therefore the following motions were approved:

All JBG Voting Members

ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:

THAT THE MINUTES OF THE GOVERNANCE, MISSION AND VALUES COMMITTEE MEETING OF NOVEMBER 7, 2023 BE ACCEPTED FOR INFORMATION

All JBG Voting Members

ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:


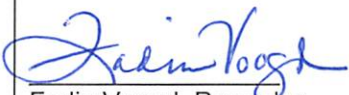
THAT THE JBG WORKPLANS FOR ALL JBG STANDING COMMITTEES OF THE BOARD BE ACCEPTED FOR INFORMATION

All JBG Voting Members

ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:

THAT THE JBG APPROVE FOR SIGNATURE THE MOU ADDENDUM BETWEEN SJVD AND SJVD FOUNDATION AS IT PERTAINS TO MARGARET'S PLACE

Subject	Discussion
<p>6.2 RESOURCE AND AUDIT COMMITTEE</p>	<p>HOSPICE BE APPROVED</p> <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:</i></p> <p>THAT THE MINUTES OF THE RESOURCE AND AUDIT COMMITTEE MEETING OF NOVEMBER 22, 2023 BE ACCEPTED FOR INFORMATION</p> <p style="text-align: center;"><u>SJHH Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:</i></p> <p>THAT THE WITHDRAWAL OF \$155,000 FROM THE FUTURE FUNDS INVESTMENT PORTFOLIO FOR THE PURPOSE OF FUNDING INTEREST EXPENSE ON LONG TERM DEBT ON THE JURAVINSKI TOWER FOR THE FISCAL YEAR ENDING MARCH 31, 2024 BE APPROVED</p>
<p>6.3 HUMAN RESOURCE COMMITTEE</p>	<ul style="list-style-type: none"> • An update was provided. <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:</i></p> <p>THAT THE MINUTES OF THE HUMAN RESOURCE COMMITTEE MEETING OF OCTOBER 24, 2023 BE ACCEPTED FOR INFORMATION</p> <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTIONS WERE PASSED:</i></p> <p>THAT THE UPDATED HUMAN RESOURCES COMMITTEE 2023-2024 TERMS OF REFERENCE BE APPROVED</p>
<p>7.0 INFORMATION ITEMS</p> <p>7.1 REPORTS FROM FOUNDATIONS</p>	<p>SJHH Foundation</p> <ul style="list-style-type: none"> • The Annual Gala was a resounding success with over \$775K raised, an all time high. • Mental Health Morning held on October 4th was a great success and over 400 guests were in attendance. • The Donor Impact Report was mailed out to the community in mid -October. <p>SJVD Foundation</p> <ul style="list-style-type: none"> • The Holiday Handbags Event took place on November 29th at Liuna Station. The event was sold out and was an incredible evening and simply inspiring – a record amount has been raised. Thanks to everyone for their dedicated support. A great way to kick off the Holiday Season and close out the year. • The Christmas Foundation Appeal centers around the inspiring story of a father and his three sons.

Subject	Discussion
7.2 WALKABOUT AND COUNCIL MEETING SCHEDULES 8.0 ADJOURNMENT	<ul style="list-style-type: none"><li data-bbox="565 202 1318 234">• The walkabout and council meeting schedule was provided. <li data-bbox="565 357 1302 389">• There was no further business and the meeting adjourned. <p data-bbox="516 542 812 574"><hr/>Barbara Beaudoin, Chair</p>  <p data-bbox="516 697 803 729"><hr/>Mike Heenan, Secretary</p>  <p data-bbox="516 851 792 883"><hr/>Fadia Voogd, Recorder</p>