



St. Joseph's Hamilton Joint Boards of Governors

October 2016

Open Agenda Package – Web Version

Mission: Living the Legacy – Compassionate Care.
Faith. Discovery.

Vision: On behalf of those we are privileged to serve, we will: deliver an integrated high quality care experience, pursue and share knowledge, respect our rich diversity, always remaining faithful to our Roman Catholic values and traditions.

Values: We commit ourselves to demonstrate in all that we undertake, the vision and values that inspired our Founders, the Sisters of St. Joseph. These are: **Dignity, Respect, Service, Justice, Responsibility and Enquiry.**

JBG Values

Service – It is an Honour to Serve



Definition

Striving to meet the needs of those we serve with the highest level of quality, integrity and effective communication possible. Building trust with and taking ownership of the needs of those being served.

Behaviours

- Communicates effectively
- Is service-focused
- Has integrity

St. Joseph's Hamilton Joint Boards of Governors – Open Agenda
Thursday, October 27, 2016
3:30 – 6:00 p.m.

Dofasco Boardroom – 2nd Floor – Juravinski Innovation Tower – T2215

- Elected Members** Mr. Peter Tice (Chair), Mr. Carl Santoni, Mr. Sonny Monzavi, Dr. Mary Guise, Mrs. Barbara Beaudoin, Mr. Ray Rocci, Ms. Moira Taylor, Mr. Tony Thoma, Mr. David Tonin, Mr. Adriaan Korstanje, Ms. Lynn McNeil, Mr. Rod Dobson, Dr. Carolyn Byrne.
- Ex-Officio Members** Dr. Julie Lajoie, Ms. Winnie Doyle, Dr. Tom Stewart, Dr. David Higgins, Dr. Paul O'Byrne, Dr. Kevin Smith.
- Senior Management Team** Mr. Derrick Bernardo, Mrs. Jane Loncke, Dr. Jack Gauldie.
- Resource** Mrs. Jessica Fry, Mrs. Fadia Voogd, Ms. Sera Filice-Armenio, Ms. Maureen Ellis.
- Guest(s)** Dr. M. Soth, Dr. M. McKinnon.

VALUES: D = dignity, R1 = respect, S = service, J = justice, R2 = responsibility, E = enquiry

Time	Item	Topic	Motion	Values	Lead	Page
3:35pm	1.0	Call to Order				
	1.1	<i>Opening Prayer and Reflection on SERVICE</i>		R2	C. Olsiak All	
	1.2	<i>Introduction of Guests</i>				
	1.3	<i>Declaration of Conflict of Interest</i>				
	1.4	<i>Approval of Agenda</i>	<u>All JBG Voting Members:</u> THAT THE OPEN AGENDA OF THE OCTOBER 27, 2016 ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS COMMITTEE MEETING BE APPROVED	R2	P. Tice	
3:55pm	2.0	Consent Agenda				
	2.1	<i>Approval of St. Joseph's Hamilton Joint Boards of Governors Open Minutes</i>	<u>All JBG Voting Members:</u> THAT THE OPEN MINUTES OF THE SEPTEMBER 29, 2016 ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS MEETING BE APPROVED	R2	P. Tice	

Time	Item	Topic	Motion	Values	Lead	Page
	2.2	<i>Governance Mission and Values Committee Minutes and Motions</i>	<p><u>All JBG Voting Members</u> THAT THE MINUTES OF THE GOVERNANCE, MISSION AND VALUES COMMITTEE MEETING OF OCTOBER 4, 2016 BE ACCEPTED FOR INFORMATION</p> <p><u>All JBG Voting Members</u> THAT THE REVISED TERMS OF REFERENCE OF THE NOMINATING SUB-COMMITTEE BE APPROVED</p>	R2	S. Monzavi	
	2.3	<i>Resource and Audit Committee Minutes and Motions</i>	<p><u>All JBG Voting Members</u> THAT THE MINUTES OF THE RESOURCE AND AUDIT COMMITTEE MEETING OF OCTOBER 19, 2016 BE ACCEPTED FOR INFORMATION</p> <p><u>All JBG Voting Members</u> THAT THE JBG ENDORSE THE PROPOSED CLINICAL TRANSFORMATION (CT) PROJECT GOVERNANCE STRUCTURE AND CHANGE MANAGEMENT STRATEGY</p>		A.Korstanje	
4:10pm	3.0	Quality & Patient Safety				
	3.1	<i>Quality Committee Minutes, Motions and Report</i>	<p><u>All JBG Voting Members</u> THAT THE MINUTES OF THE QUALITY COMMITTEE MEETING OF OCTOBER 11, 2016 BE ACCEPTED FOR INFORMATION</p>	S	R. Rocci	
	3.2	<i>Medical Advisory Committee Presentation</i>	<p><i>Dr. M. Soth</i> <i>Chief, Department of Intensive Care Medicine</i></p>	E		
4:20pm	4.0	Reports				
	4.1	<i>Report of Chair</i>		R2	P. Tice	

Time	Item	Topic	Motion	Values	Lead	Page
	4.2	<i>Report of the President and CEO, St. Joseph's Health System</i>		R2	K. Smith	
	4.3	<i>Report of Presidents</i>		R2/S	D. Higgins D. Bernardo J. Loncke	
	4.4	<i>Report of the Chief Nursing Executive</i>		R2/S	W. Doyle	
	4.5	<i>Report of the Vice President Research</i>		R2	J. Gauldie	
	4.5.1	<i>"Fighting PTSD" Webex</i>			M. McKinnon	
	4.6	<i>Report of the Chief of Staff</i>		R2	T. Stewart	
	4.7	<i>Report of President, Medical Staff Association</i>		R2	J. Lajoie	
	4.8	<i>Report of the President SJVD Foundation SJHH Foundation</i>		R2	M. Ellis S. Filice-Armenio	
4:50pm	5.0	Information / Education Items				
	5.1 5.2 5.3	JBG Closed Summary Walkabout Schedule and Council Meeting Schedule Article – Diversity on Local Boards		R2 / E	P. Tice	
4:50pm	6.0	Adjournment				
	6.1	<i>Motion to adjourn</i>	<u>All JBG Voting Members:</u> THAT THE OPEN SESSION OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS MEETING BE ADJOURNED		P. Tice	
4:50pm	7.0	Break followed by Closed Session				

Committee: St. Joseph's Hamilton Joint Boards of Governors – OPEN SESSION Date: September 29, 2016
Called to order at: 1530 hours Adjourned: 1650 hours

St. Joseph's Healthcare Hamilton Voting Members:

Mr. P. Tice, Mr. S. Monzavi, Mr. A. Korstanje, Ms. L. McNeil, Mr. C. Santoni, Mr. D. Tonin, Mrs. C. Olsiak.

St. Joseph's Villa Dundas Voting Members:

Mr. P. Tice, Mr. S. Monzavi, Mr. A. Korstanje, Mr. R. Rocci, Mrs. M. Taylor, Mr. T. Thoma, Mr. R. Dobson.

St. Joseph's Homecare Hamilton Voting Members:

Mr. P. Tice, Mr. S. Monzavi, Mr. A. Korstanje, Dr. M. Guise, Mrs. M. Taylor, Mr. D. Tonin, Mrs. B. Beaudoin.

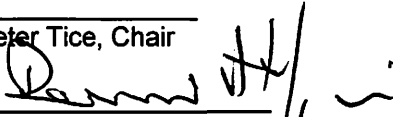
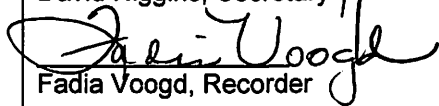
Location: Dofasco Boardroom – Juravinski Innovation Tower
Present: Mr. P. Tice – Chair, Dr. M. Guise, Mr. R. Dobson, Ms. L. McNeil, Dr. J. Lajoie, Mr. D. Tonin, Dr. T. Stewart, Mr. S. Monzavi, Mr. C. Santoni, Mr. T. Thoma, Mr. R. Rocci, Ms. W. Doyle, Mrs. C. Olsiak.
Regrets: Mrs. B. Beaudoin, Mr. A. Korstanje, Mrs. M. Taylor.
Resource Staff: Dr. D. Higgins, Mrs. J. Fry, Mrs. F. Voogd, Mrs. J. Loncke, Mr. D. Bernardo, Mr. B. Guest, Mrs. S. Filice-Armenio.
Guests: Dr. C. Boylan.
NEXT MEETING: October 27, 2016

Subject	Discussion
<p>1. PROTOCOL</p> <p>1.0 CALL TO ORDER</p> <p>1.1 OPENING PRAYER</p> <p>1.2 INTRODUCTION OF GUESTS</p> <p>1.3 DECLARATION OF CONFLICT OF INTEREST</p> <p>1.4 APPROVAL OF AGENDA</p>	<p>The meeting was called to order at 1530 hours by P. Tice.</p> <p>D. Tonin opened the meeting with a prayer. There was reflection with respect to the value of RESPONSIBILITY.</p> <p>All invited guests were introduced.</p> <p>There was no conflict of interest declared in the Open Session.</p> <ul style="list-style-type: none"> It was noted that the report of the President of the Medical Staff Association will be made in the Closed Session. <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>WITH THE ABOVE AMENDMENT, ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS AGENDA BE APPROVED AS CIRCULATED</p>
<p>2. CONSENT AGENDA</p> <p>2.1 APPROVAL OF ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS OPEN MINUTES</p>	<p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE OPEN MINUTES OF THE JUNE 29, 2016 ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS COMMITTEE BE APPROVED</p>

Subject	Discussion
<p>2.2 GOVERNANCE, MISSION AND VALUES COMMITTEE MINUTES AND MOTIONS</p>	<ul style="list-style-type: none"> S. Monzavi reviewed the Governance report. <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE MINUTES OF THE GOVERNANCE, MISSION AND VALUES COMMITTEE OF SEPTEMBER 6, 2016 BE ACCEPTED FOR INFORMATION</p> <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT DR. CAROLYN BYRNE BE APPOINTED TO THE JOINT BOARDS OF GOVERNORS, EFFECTIVE OCTOBER 2016</p>
<p>2.3 RESOURCE AND AUDIT COMMITTEE MINUTES AND MOTIONS</p>	<ul style="list-style-type: none"> D. Tonin reviewed the Resource and Audit report. <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE MINUTES OF THE RESOURCE AND AUDIT COMMITTEE OF SEPTEMBER 21, 2016 BE ACCEPTED FOR INFORMATION</p> <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE 2016-17 RESOURCE AND AUDIT TERMS OF REFERENCE AND WORK PLAN BE APPROVED</p>
<p>3. QUALITY AND PATIENT SAFETY</p> <p>3.1 QUALITY COMMITTEE MINUTES, MOTIONS AND REPORT</p>	<ul style="list-style-type: none"> A story about a patient who was admitted to Harbour North 1, Seniors Mental Health Program was overviewed. It was noted that the learnings from this patient story included that communication at every stage with family is crucial, individual behavior plans are necessary and having a care plan noting the preferences of the patient help caregivers to work more effectively with patients and family. <p style="text-align: center;"><u>All JBG Voting Members</u></p> <p><i>ON MOTION DULY MADE AND SECONDED THE FOLLOWING RESOLUTION WAS PASSED:</i></p> <p>THAT THE MINUTES OF THE QUALITY COMMITTEE OF SEPTEMBER 13, 2016 BE ACCEPTED FOR INFORMATION</p>

Subject	Discussion
<p>3.2 MEDICAL ADVISORY COMMITTEE GUEST PRESENTATION</p>	<ul style="list-style-type: none"> • C. Boylan was thanked for his informative presentation on the post-biopsy breast assessment quality initiatives. This project examined the improvement of wait times between biopsy and follow up appointment with a breast specialist surgeon at the Post Breast Biopsy Assessment Clinic. This service is provided at the King Campus and was realized as an outcome of the Strategic Plan for Diagnostic Imaging. • This has resulted in a decreased time from biopsy to initial surgical consultation from 24.2 working days to 5 working days. The success has illustrated the importance of partnerships and collaboration and the effective coordination in optimizing the patient journey and breaking down barriers. • Extensive discussion ensued with respect to patient wait times and that perhaps there could be an opportunity to engage patient feedback on their experiences.
<p>4. REPORTS</p>	
<p>4.1 REPORT OF CHAIR</p>	<ul style="list-style-type: none"> • L. McNeil and the members of the ICT Subcommittee were thanked for their tireless work with respect to the ICT project throughout the summer months. • S. Monzavi was thanked for attending the Service Awards at the Villa on September 22. • Congratulations were extended to S. Filice-Armenio who was recognized by the Canadian Italian Business and Professional Association with the Community Builder Award. • The Mission Legacy Awards were presented on September 22nd. JBG members were in attendance at this event. • <u>Upcoming Events include:</u> • October 13th St. Joseph's Homecare Recognition Awards • November 2nd St. Joseph's Healthcare Long Service Awards • November 8th Professional Advisory Committee Excellence in Practice Awards • October 13th Annual Celebrate Research Event at St. Joseph's Healthcare Hamilton • Dr. P. O'Byrne will be the recipient of the Anne and Neil McArthur Award. • UHN Assessment Reports have been received and of note is the significant academic achievement in the areas of Nephrology and Respirology Programs.
<p>4.2 REPORT OF PRESIDENT AND CEO, ST. JOSEPH'S HEALTH SYSTEM</p>	<ul style="list-style-type: none"> • An update on current government relations both at the Provincial and Federal levels was provided. In particular, it was noted that Bill 210 – The Patient's First Act, will be re-introduced as the concerns of the Ontario Hospital Association have been accommodated.
<p>4.3 REPORT OF PRESIDENTS</p>	<ul style="list-style-type: none"> • It was noted that the Province is updating its rigorous inspection framework to include continued annual resident quality inspections for all long term care facilities to ensure all homes are brought into compliance. It was noted that internal inspections of SJVD and SJLC are carried out daily and is very much a "hands on" approach from all the staff involved.
<p>4.4 REPORT OF THE CHIEF NURSING OFFICER</p>	<ul style="list-style-type: none"> • An update on the Canadian Nurses Association certification was provided. The program was established to recognize nursing expertise and to provide a national credential in a specialty area. The trend across the Province is to encourage certification. • Extensive discussed ensued. It was noted that SJHH is committed to delivering transformative, specialized care to patients and families and upholding excellence in professional practice.

Subject	Discussion
<p>4.5 REPORT OF THE VICE PRESIDENT RESEARCH</p>	<ul style="list-style-type: none"> Deferred to October 2016.
<p>4.6 REPORT OF THE CHIEF OF STAFF</p>	<ul style="list-style-type: none"> The Chief Medical Information Officer Search Committee has concluded and the result of the Search will be made shortly. Congratulations were extended to Dr. A. Rudnick who has been awarded the designation of Fellow of the Canadian Psychiatric Association for outstanding psychiatrists who have made significant contributions to their specialty. An update on the chart completion issue was provided. It was noted that a proposal from the Medical Records Committee is anticipated at the October MAC with respect to further reducing the chart completion deadline. Collaboration continues with respect to planning related to collaboration across our organizations. A number of initiatives are moving forward in various clinical areas, and it is anticipated that more opportunities will develop. This year, the Medical Affairs Office in collaboration with McMaster University and key stakeholders will be developing a Professional Human Resource Plan as well as a more detailed orientation package. The Risk/Legal, Medical Affairs, Patient Relations and Quality Departments held a Retreat on September 3, 2016. The goal was to create standardization of approaches, communication across different groups and a close loop audit and feedback system. Thanks were extended to Dr. J. Lajoie and Dr. F. Baxter for the work they have done as physician leads for Corporate Flow and Patient Safety respectively. Their particular work in these areas has now wrapped up although we anticipate that both of these physicians will continue to be leaders in a variety of areas within the organization.
<p>4.7 REPORT OF THE PRESIDENT PROFESSIONAL STAFF ASSOCIATION</p>	<ul style="list-style-type: none"> This report will be discussed in the Closed Session, Item 2.1.
<p>4.8 REPORT OF PRESIDENT</p>	
<p>SJVD FOUNDATION</p>	<ul style="list-style-type: none"> The SJVD Diocese Project has been completed. The Annual Neil McArthur Memorial Golf Tournament is set for October 4 at the Dundas Valley Golf and Curling Club. The Road2Hope will be held on November 5th and 6th. The Foundation is a community partner for this event.
<p>SJHH FOUNDATION</p>	<ul style="list-style-type: none"> The official opening and unveiling of the newly redeveloped Centre for Interventional Radiology and Oncology will be occurring in the near future. This project was funded through a multi-million donation from a generous family. The official opening of the Family Resource Centre at the West 5th Campus will be held on October 6th. This is made possible through the philanthropic support of two families. The space is located in the Pope Francis Library and we hope it will help to meet the needs of both clients and their families. On October 13, LIUNA, together with Mitchell Abbott, will be hosting an event featuring Margaret Trudeau as the keynote speaker. Proceeds will support the Liuna Seniors Mental Health Outpatient Unit on St. Joseph's West 5th campus and St. Peter's The Annual Donor Impact Report is expected out in mid-October. It will feature some highlights and accomplishments from the last year.

Subject	Discussion
<p>5. INFORMATION EDUCATION ITEMS</p> <p>6. OTHER BUSINESS</p> <p>7. ADJOURNMENT</p>	<ul style="list-style-type: none"> • JBG Closed Summary • JBG Walkabouts/Education Schedule • Article – Procurement Challenge for Hospital Boards <p><u>Invitation from St. Joseph's Health System</u></p> <p>B. Guest noted that a SJHS Board Education Event will be held on October 18th at the West 5th Campus. The guest speaker will be Anne Corbett, Border, Ladner Gervais. Topics will be Governance Implications of Patient's First Legislation and Being a High Performing Board. Invitees include Board members from, SJHS, member board organizations of both the hospitals and foundations, and community representatives on board subcommittees. Invitations will be sent out from the System Office shortly.</p> <p>THAT THE OPEN SESSION OF THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS BE ADJOURNED</p> <p>_____ Peter Tice, Chair</p> <p> _____ David Higgins, Secretary</p> <p> _____ Fadia Voogd, Recorder</p>

St. Joseph's Hamilton Joint Boards of Governors (JBG)

Summary of September 29th, 2016 Closed Meeting Session

Motions Summary

Recommending Committee	Motion
The Medical Advisory Committee	<p>It was voted that the:</p> <ul style="list-style-type: none"> ▪ Minutes and Recommendations of the June 2nd, 2016 Medical Advisory Committee be approved (St. Joseph Hamilton Joint Boards of Governors – St. Joseph's Healthcare Hamilton Voting Members). ▪ Recommendation(s) on Credentials of the September 8th, 2016 Medical Advisory Committee be approved (St. Joseph Hamilton Joint Boards of Governors – St. Joseph's Healthcare Hamilton Voting Members). ▪ Recommendations of the Research Committee of the September 8th, 2016 Medical Advisory Committee be approved (St. Joseph Hamilton Joint Boards of Governors – St. Joseph's Healthcare Hamilton Voting Members).

Presentations and Reports to the JBG – Summary

An update was provided on the St. Joseph's Home Care and Integrated Comprehensive Care Project future strategies.

OPEN REPORT TO THE ST. JOSEPH'S HAMILTON JOINT BOARDS OF GOVERNORS
OCTOBER 2016

1. Environmental Scan

HNHB LHIN- Proposed Sub-regions

The HNHB LHIN has recommended to the Ministry of Health and Long-Term Care the formation of six sub-regions within the LHIN:

- The sub-regions include: Burlington, Hamilton, Brant, Haldimand-Norfolk, Niagara North West, and Niagara. Further engagement and data is required to support future decisions with respect to the areas of Six Nations of the Grand River and Mississauga's of the New Credit First Nation.
- These proposed sub-regions, which will enable a planning focus at a mid-level geography, were developed after an extensive data review, including population characteristics (current and anticipated), health care utilization patterns, availability of core services and other services that affect population health, as well as input received through community engagement.
- Sub-regions will not impede how patients access services.

SJVD: Dementia Care in Ontario

Ontario is launching consultations across the province to help develop a new dementia strategy, which will improve access to quality of care for people living with dementia, as well as boost support for those who care for these individuals. Public input is being sought on key issues, including:

- Providing supports to help people with dementia live well
- Ensuring access to the right information and services at the right time
- Coordinating care between health care and other service providers
- Supporting care partners with their caregiving responsibilities
- Having a well-trained workforce to provide dementia care
- Raising awareness and reducing stigma about brain health and dementia

As an initial step in the development of a dementia strategy, the MOH has released a discussion paper (link below). The purpose of this discussion paper is for the Ministry of Health and Long-Term Care to learn more about best practices in each of the respective communities, how to improve service delivery and where investments are needed to better support people living with dementia and their care partners in living well. This includes ensuring that the services and supports available meet their needs, are equitable, and are sustainable.

<https://www.ontario.ca/page/developing-ontarios-dementia-strategy-discussion-paper>

SJHC: Dementia Care in the Community Quality Standard Advisory Committee

Home Care Ontario has requested that L. Lawson, Director of Community Support Services, provide updates to the committee on a bi-monthly basis regarding her involvement with the Health Quality Ontario Advisory Committee on Dementia Care in the Community. First meeting was scheduled for October 6, 2016 in Toronto. Purpose of this meeting was to decide on priority areas (maximum 10) for quality statement development for improvement in the care of community dwelling persons living with dementia.

SJHH: St. Joe's Renal Transplant Program receives prestigious accreditation

St. Joseph's Healthcare Hamilton is now one of two hospitals in Canada to receive a prominent accreditation from the Royal College of Physicians and Surgeons of Canada for training physicians and surgeons in kidney transplantation. This accreditation from the Royal College places St. Joe's as a national leader in the education of future surgeons and physicians.

St. Joe's Renal Transplant Program is unique in Canada, as it is one of the few complex transplant programs in the country that can do all forms of kidney transplantation including high-risk kidney transplantation. The educational program provides fellows with a highly formalized and dedicated teaching structure that offers excellent clinical exposure in a collaborative and innovative environment. The program also conducts leading-edge research to improve the lives of the one million Canadians who live with moderate to severe kidney disease.

To maintain accreditation, the Renal Transplant program will continually develop and innovate to ensure we not only meet, but surpass criteria set by the Royal College. As noted by Dr. Azim Gangji, this is an accomplishment that is a result of team work and a strong collaboration between the physicians and St. Joe's administration and clinical and laboratory staff. Dr. Gangji is the Nephrology Training Program Director, Renal Transplant Fellowship Program Director and Internal Medicine Nephrology Site Director at St. Joe's.

2. Mission, Vision & Values Update

SJVD: Service Awards

The SJVD Service Awards acknowledged staff who have been employed at SJVD from between 5 to 35 years. This event took place on September 22, 2016 in the Chapel. Sister Michaela, Sonny Monzavi, Derrick Bernardo and David Bakker presented service awards to staff who demonstrated numerous years of commitment to the SJVD residents. There were two 35 year service recipients – Yvonne Biggar (Nursing) and Maria Chalmers (Housekeeping).

The Sister Edna Walter Applause Awards is given to staff members who are recognized by peers, to acknowledge their outstanding performance, professionalism and positive attitude. The recipients of these awards were: Judy Kane (Reception), Jaime Hoye (Nursing), Barb Bursey (Nursing) and Joan Bent (Nursing).

SJHH: 2016 TD Grants in Nursing Skills and Education

On Tuesday, September 27, 2016, St. Joseph's Healthcare Foundation and TD Bank Financial Group were pleased to award the 2016 TD Grants in Nursing Skills and Education. The event celebrated professionalism and excellence in healthcare by awarding grants to 15 exemplary staff at St. Joseph's Healthcare Hamilton. Since 2001, TD and St. Joseph's Healthcare Foundation has helped over 200 staff members at our Hospital to pursue their educational goals. Congratulations to all TD grant award winners, past and present.

SJHC: Staff Recognition Awards

The annual SJHC Staff Recognition Awards occurred on October 13, 2016 at the Waterfront Banquet and Conference Centre in Hamilton. This event recognized staff with Length of Service awards and Awards of Excellence. There were two 20 years of service recipients: Novelett Nembhard (Housekeeping) and Pauline Rodney (Personal Support Worker).

There were four Awards of Excellence recipients who reflect the mission, vision, and values of the Sisters of St. Joseph and have gone above and beyond in their area of expertise. There were four categories to reflect departments: Home Care Services, Community Support Services, Support Staff, and Leadership. The recipients were Carla Stickland (RPN, Home Care Services), Linda Tessier (PSW, KWICC), Amy Pickernell (Corporate Program Assistant, Support Staff), and Aden Hiscox (Care Coordinating Supervisor, Leadership).

SJHC was very grateful to have Mr. Peter Tice, Ms. Mary Guise, Dr. David Higgins, and Ms. Barbara Beaudoin attend the event in celebrating our staff, and representing St. Joseph's in Hamilton.

3. Planning & Development

SJVD: Urinary Tract Infection (UTI) Pilot Program

Activities at St. Joseph's Villa are directed at supporting best practices and evidence-based decision making. As a result, St. Joseph's Villa was asked to participate in a pilot project initiated by Public Health Ontario (PHO) and facilitated by the Regional Infection Control Network. The goal of this project is to reduce/limit the overuse of antibiotics as it relates to asymptomatic urinary tract infections (UTIs).

This project is in the initial phase (August – November 2016) and will continue until April 2017. Other than ensuring that residents and families are aware of SJVD's participation in this project, there are minimal requirements of patients or families for this project. At the end of the pilot program, a report summarizing the results will be made available to our SJHS Partners and Eldercare portfolio.

SJVD: Strategic Planning- Integrated Comprehensive Care

Following the approval of the SJHS Strategic Plan, each SJHS organization is now attempting to align their strategic goals with those of the SJHS. Carolyn Gosse and Suzanne Johnston were endorsed as co-chairs to the Steering Committee to progress implementation of the SJHS plan. They will be visiting all SJHS sites enquiring about current programs that involve integrated care. The program may currently be implemented by a facility and next steps would be to share best practice strategies. SJVD was the first organization that Carolyn and Suzanne visited.

SJHH: Dove Tail HIS Solution

As noted to the Board earlier this month, the contract between St. Joseph's Healthcare Hamilton and EPIC for the purchase of the new IT system was signed on October 6, 2016 by Mr. Tice, Dr. Higgins and Dr. Smith. The Board's Clinical Transformation Committee, our Resource and Audit Committee and the Board itself, were instrumental in helping us navigate a complex process and drive it to a successful conclusion. On behalf of the hospital leadership and all staff at SJHH we are very grateful for the Board's guidance and support, and look forward to continued support as we work through the various phases of this transformational project. A follow up discussion will occur at the October JBG meeting to discuss the progression and next steps in the project.

4. Operational Information

SJVD: Behavioural Supports Ontario (BSO)

Further to the previous report to the JBG, the HNHB LHIN has approved the draft plan to enhance the current BSO program. This plan will include partnering with the Alzheimer's Society and using the Psychogeriatric Resource Consultants (PRC) who will assist in the transitioning of those seniors afflicted

with dementia, and are either currently being re-admitted and/or transitioned into LTC from Hospital. The total funding of this enhanced program is \$700,000.

SJVD: Transitions to Long Term Care

Further to the previous report to the JBG, SJVD continues to work with SJHH to address transitioning of mental health, ventilated and tracheotomy patients to LTCHs. To date the LHIN has been informed of this trial initiative in the hopes of additional funding for the future. Nursing executives from SJVD and St. Joseph's Lifecare Brantford have reviewed potential respiratory patients to transfer and plan for care requirements. A cost analysis of supplies/equipment from SJHH will be presented to SJVD and St. Joseph's Lifecare Brantford for review.

SJVD: Day Wellness Program

During the Summer of 2016, the SJVD Adult Day Centre management team assisted in the start-up operations of St. Joseph Lifecare Brantford's first Day Wellness Program. Through extensive consultation and collaboration with the Lifecare Team, the new Day Wellness Program has been well received by the Brantford community. This program focuses on providing supports for hard to serve seniors, mental health patients and families at end of life in the community. Special thanks to Deborah Fernandes and Tamara Johnson for their expertise, time and commitment.

SJVD: Eldercare Portfolio Initiative: Senior Friendly Hospital Emergency Department

Currently, each respective Elder Care LTC Home will be providing a representative to partake in auditing the St. Joseph's Health System hospital emergency departments, including the Niagara Health System. The goal of this initiative is to enhance hospital emergency rooms to be more senior friendly. Timelines are currently being reviewed with the team.

SJHH: Chief of Psychiatry

An announcement was made to SJHH staff, physicians and learners that Psychiatrist-in-Chief Dr. Abraham (Rami) Rudnick will be leaving St. Joseph's Healthcare Hamilton for an exciting opportunity in Thunder Bay. Rami joined St. Joseph's in July 2015, coming to us after serving as medical director of Mental Health and Substance Use Services for the Vancouver Island Health Authority. His focus at St. Joseph's has been on clinical services, research and education, with considerable attention to psychiatry staffing and resident supervision in the psychiatric emergency services. Rami was recently bestowed a fellowship from the Canadian Psychiatric Association. Rami has accepted the position of Vice President of Research at the Thunder Bay Regional Health Sciences Centre, and Chief Scientist at the Thunder Bay Regional Research Institute. He will continue at St. Joseph's Healthcare Hamilton until the end of 2016. We are currently evaluating how we will move forward with this position and will provide details as soon as possible.

SJHH: Chief Medical Information Officer

SJHH is pleased to announce that a new Chief Medical Information Officer will soon be joining the organization. Dr. Chris Hayes joins SJHH with a wealth of experience and expertise in quality, performance, Electronic Medical Record (EMR) implementation and patient safety. He is currently a critical care physician, Medical Director of Quality and Performance, and chair of the Quality of Care committee at St. Michael's Hospital in Toronto. His work on patient safety is long-standing, including serving as medical officer with the Canadian Patient Safety Institute, where he helped to develop and implement the Safe Surgery Saves Lives program.

Chris is also an assistant professor at the University of Toronto in the Department of Medicine, and Institute of Health Policy Management and Evaluation. His academic and research interests are connected to improving healthcare quality, patient safety and organizational change and improvement. Chris was awarded a Harkness Fellowship in Healthcare Policy and Practice, and in 2013-14 worked at the Institute for Healthcare Improvement to research high performing healthcare organizations. As a result of that work, Chris is sought after nationally and internationally as an expert on tackling organizational change.

SJHH would also like to express deep gratitude for the work that Dr. Tammy Packer has done as Interim Chief Medical Information Officer. Tammy is an incredible asset to St. Joe's and is always willing to step up to the plate in an impressive variety of leadership roles. She is a change agent and innovator and has prepared our clinical teams to be ready to take on new challenges. Tammy has many exciting opportunities ahead.

SJHH: Celebrate Research - Thursday October 13th

Celebrate Research is an annual event at SJHH that celebrates the successes of the research community at St. Joseph's Healthcare Hamilton. This was a well-attended event held on Thursday October 13th where we recognized the achievements of our researchers and the recipients of the 2016 Research Institute Award Program. These awards help new and established researchers to continue improving patients' quality of life through new diagnostics, treatments and understandings of the body and mind.

- **This year's award recipients were:**

Research Institute Research Staff Recognition

- *Ms. Bo Gao (Supervisor: Dr. Joan Krepinsky)*

Research Institute Studentship

- *Dr. Justin Lee (Supervisor: Dr. Anne Holbrook)*
- *Ms. Diane Ojo (Supervisor: Dr. Damu Tang)*

Research Institute Post-Doctoral Fellowship

- *Dr. David Speicher (Supervisor: Dr. Marek Smieja)*

Teresa Cascioli Charitable Foundation Research Award in Women's Health

- *Dr. Sheryl Green*

Constantine Douketis New Researcher

- *Dr. Iris Balodis*
- *Dr. Amber Molnar*

SJH Foundation Research Collaboration Grant

- *Drs. Joan Krepinsky, Lawrence Mbuagbaw, Roma Sehmi (co-applicants)*

Anne & Neil McArthur Research Award

- *Dr. Paul O'Byrne*