Thursday, December 19, 2013 15:30 pm Dofasco Boardroom — Juravinski Innovation Tower

Open Session

St. Joseph's Villa Dundas

St. Joseph's Healthcare & Hamilton

St. Joseph's





## Hamilton Board Committee Meeting – Open Agenda Thursday, December 19, 2013 3:30 – 6:30 p.m.

Dofasco Boardroom – St. Joseph's Healthcare Hamilton 2<sup>nd</sup> Floor, Juravinski Innovation Tower 50 Charlton Avenue East, Hamilton

**Elected Members** 

Mr. Carl Santoni (Chair), Mr. Peter Tice, Mr. Sonny Monzavi, Ms. Mary Dow, Mr. Ben Gould, Dr. Mary Guise, Mr. Jim LoPresti, Ms. Carolyn Milne, Mr. Ray Rocci,

Ms. Moira Taylor, Mr. Tony Thoma, Mr. David Tonin, Dr. Jack Gauldie.

**Ex-Officio Members** 

Dr. Gary Chaimowitz, Ms. Winnie Doyle, Dr. Hugh Fuller, Dr. David Higgins, Dr.

John Kelton, Dr. Kevin Smith

Senior Management

Team

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Mr. David Bakker, Ms. Kim Ciavarella.

Resource

Mr. Bryan Herechuk, Ms. Fadia Ros

Guest(s)

Dr. Sandi Seigel, Ms. Deborah Schubert.

Regrets

Time	Item	Topic	Motion	Lead	Page
3:30pm	1.0	Call to Order	Early Mark Court and Court	-	
	1.1	Opening Prayer		M. Guise	
	1.2	Approval of Agenda	All HBC Voting Members: THAT THE OPEN AGENDA OF THE DECEMBER 19, 2013 HAMILTON BOARD COMMITTEE BE APPROVED	C. Santoni	
	1.3	Declaration of Conflict of Interest		C. Santoni	
	1.4	Introduction of Guests		C. Santoni	
3:35pm	2.0	Consent Agenda			
·	2.1	Approval of Hamilton Board Committee Open Minutes	All HBC Voting Members: THAT THE OPEN MINUTES OF THE NOVEMBER 28, 2013 HAMILTON BOARD COMMITTEE BE APPROVED	C. Santoni	1-5
	2.2	Governance Mission and Values Committee Minutes and Motions	All HBC Voting Members: THAT THE MINUTES OF THE DECEMBER 3, 2013 GOVERNANCE, MISSION AND	P. Tice	6-17

Time	Item	Topic	Motion	Lead	Page
			VALUES COMMITTEE BE ACCEPTED FOR INFORMATION		
			All HBC Voting Members: THAT THE CHAIR/VICE CHAIR OR DELEGATE COORDINATE ATTENDANCE ON A REGULAR BASIS AT SJHS BOARD MEETINGS		
			All HBC Voting Members: THAT THE FOLLOWING HBC POLICIES AS AMENDED BE APPROVED: HBC #10 - STRATEGIC PLANNING HBC #11 - APPOINTMENT OF OFFICERS HBC #12 - IN-CAMERA MEETINGS		- 10
			All HBC Voting Members: THAT MR. ADRIAAN KORSTANJE BE APPOINTED AS A MEMBER OF THE HAMILTON BOARD COMMITTEE.		
	2.3	Resource & Audit Committee Minutes and Motions	Highlight Report – See Item 4.1	S. Monzavi	
2:50nm	3.0	Quality & Patient Safety		 	10.20
3:50pm	3.1	Quality Committee Minutes, Motions and Report	All HBC Voting Members THAT THE MINUTES OF THE DECEMBER 10, 2013 QUALITY COMMITTEE BE ACCEPTED FOR INFORMATION	R. Rocci	18-20
	3.2	Medical Advisory Committee Guest Presentation: Dr. S. Seigel, Chief, Department of Pediatrics			
4:05pm	4.0	Highlight Report		· · · · · · · · · · · · · · · · · · ·	blotte
	4.1	Resource and Audit Committee Minutes and Motions	All HBC Voting Members THAT THE MINUTES OF THE DECEMBER 18, 2013 RESOURCE AND AUDIT COMMITTEE BE ACCEPTED FOR INFORMATION		Diotec

Time	Item	Topic	Motion	Lead	Page
4:20pm	5.0	Reports	Considerational Control of the Contr		
	5.1	Report of Chair		C. Santoni	
	5.2	Report of Presidents		D. Higgins D. Bakker K. Ciavarella	21-23
	5.3	Report of President SJHH Foundation SJVD Foundation			
	5.4	Report of Chief Nursing Officer		W. Doyle	
	5.5	Report of President, Medical Staff Association		G. Chaimowitz	
	5.6	Report of President & CEO, St. Joseph's Health System		K. Smith	
5:00pm	6.0	New Business		-	
5:15pm	7.0	Guest Presentations			
				C. Santoni	
5:20pm	8.0	Information / Education Items			
	8.1 8.2	HBC Closed Summary HBC Events HBC Walkabouts Schedule	,	D. Higgins	24-25
		HBC Education Schedule			26-29
5:25pm	9.0	Adjournment			
•	9.1	Motion to adjourn	All HBC Voting Members: THAT THE OPEN SESSION OF THE HBC BE ADJOURNED	C. Santoni	
5:25pm	10.0	Break followed by Closed S	ession		



St. Joseph's Healthcare & Hamilton

St. Joseph's Home & Care

Committee:

Hamilton Board Committee - OPEN SESSION

Date: November 28, 2013

Called to order at:

1530 hours

Adjourned: 1640 hours

Location:

Dofasco Boardroom - 2<sup>nd</sup> Floor Juravinski Innovation Tower

Present:

Mr. C. Santoni - Chair, Mrs. M. Dow, Mr. R. Rocci, Mr. P. Tice, Mr. B. Gould, Mrs. C. Milne, Mr. D. Tonin, Ms. W. Doyle,

Mr. T. Thoma, Dr. H. Fuller, Dr. M. Guise, Mrs. M. Taylor, Mr. J. LoPresti, Dr. G. Chaimovitz, Dr. J. Gauldie,

Regrets:

Mr. S Monzavi, Dr. J. Kelton.

Resource Staff:

Dr. D. Higgins, Ms. F. Ros, Mr. B. Herechuk, Mr. D. Bakker, Mrs. S. Filice-Armenio, Mrs. M. Ellis, Mrs. K. Ciavarella.

Mr. D. Bakker.

**Guests:** 

Dr. J. Farrell

**NEXT MEETING** 

December 19, 2013.

Subject Disc	ussion
1. PROTOCOL	
1.0 CALL TO ORDER	The meeting was called to order at 1530 hours by C. Santoni.
1.1 OPENING PRAYER	R. Rocci opened the meeting with a prayer.
1.2 APPROVAL OF AGENDA	Some additional policies will be brought forward for approval in item 2.2.
AGLNDA	It was MOVED by D. Tonin, SECONDED by B. Gould, VOTED AND CARRIED:
	THAT THE HAMILTON BOARD COMMITTEE AGENDA BE APPROVED AS CIRCULATED
1.3 DECLARATION OF CONFLICT OF INTEREST	There was no declaration of conflict of interest.
1.4 INTRODUCTION OF GUESTS	All guests in attendance were introduced.
2. CONSENT AGENDA	Hamilton Board Committee Voting Members
2.1 APPROVAL OF	It was MOVED by J. LoPresti, SECONDED by M. Dow, VOTED AND CARRIED
HAMILTON BOARD COMMITTEE OPEN MINUTES	THAT THE OPEN MINUTES OF THE OCTOBER 31, 2013 HAMILTON BOARD COMMITTEE BE APPROVED
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2.2 GOVERNANCE, MISSION AND VALUES COMMITTEE MINUTES AND MOTIONS

- It was noted that "values" columns will be added to all agenda formats, thereby tying each item to our Mission and Values.
- Three policies were brought forth for approval. It was noted that slight changes have been made to policies #7 and #8. Policy #9 remains the same.
- It was noted that should an HBC member have a conflict of interest, it shall be
  declared and the member shall remove themselves for that portion of the
  discussion. The Chair of the HBC should also be notified in advance if possible.

## Hamilton Board Committee Voting Members

It was MOVED by R. Rocci, SECONDED by M. Guise, VOTED AND CARRIED

THAT THE MINUTES OF THE NOVEMBER 5, 2013 GOVERNANCE, MISSION AND VALUES COMMITTEE BE ACCEPTED FOR INFORMATION

Hamilton Board Committee Voting Members

It was MOVED by M. Guise, SECONDED by J. LoPresti, VOTED AND CARRIED

THAT THE FOLLOWING POLICIES BE APPROVED:

HBC #9 - HBC POSITION DESCRIPTION FOR TRUSTEES

HBC #8 - HBC GOVERNANCE APPROACH

HBC #7 – HBC COMMUNITY REPRESENTATION – NON BOARD MEMBERS ON HBC COMMITTEES

2.3 RESOURCE AND AUDIT COMMITTEE MINUTES AND MOTIONS

- Service ratios with respect to the 2013 year end forecast were clarified.
- In response to a question, it was noted that estate sales are based on historical averages of four sales per year.
- It was noted that SJVD accrues for capital expenditures only.

#### Hamilton Board Committee Voting Members

It was MOVED by D. Tonin, SECONDED by J. LoPresti, VOTED AND CARRIED

THAT THE MINUTES OF THE NOVEMBER 20, 2013 RESOURCE AND AUDIT COMMITTEE BE ACCEPTED FOR INFORMATION

Hamilton Board Committee - SJVD Voting Members

It was MOVED by T. Thoma, SECONDED by P. Tice, VOTED AND CARRIED

THAT THE 2014 OPERATING BUDGET FOR ST JOSEPH'S VILLA DUNDAS BE APPROVED

- 3. QUALITY AND PATIENT SAFETY
- 3.1 QUALITY COMMITTEE MINUTES, MOTIONS AND REPORT
- The patient story related to mental health was reviewed. Processes and procedures were overviewed.
- At a future meeting, the process for the Falls Prevention Program will be highlighted.
- In response to a question, it was noted that the investigation process depends on severity and risk identified. Low acuity incidents are explored for trends and potential near miss events.

the Capital Campaign was made by LIUNA.

with members of the Senior Team of the hospital.

for the Grand Opening of West 5<sup>th</sup>.

Campaign.

A public celebration will be held to June to celebrate the success of the Capital

Three more panels of the Baby Wall was unveiled. \$1 M to date has been raised The Foundation is working closely with the hospital with respect to preparations

In response to a question, priorities for the Foundation are set in consultation

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Subject Disc	cussion
	<ul> <li>Discussion ensued with respect to Chairs/Vice Chairs of the Foundation Board and Hospital Board for attendance at meetings of each organizations respective board meeting.</li> <li>An article related to Foundation and Hospital Boards working and collaborating together will be circulated to all HBC members through the Governance Committee.</li> <li>An online giving program has been recently launched.</li> </ul>
SJVD FOUNDATION	<ul> <li>St. Joseph's Villa Foundation – M. Ellis</li> <li>A draft online giving booklet has been completed and will be online shortly.</li> <li>The Capital Campaign has realized the \$1.3M mark.</li> <li>The SJVD Gala will be held on Friday April 25<sup>th</sup>. Honourary Chair will be Dr. Kevin Smith.</li> <li>\$20K was raised in the Road2Hope marathon.</li> </ul>
5.4 REPORT OF CHIEF NURSING OFFICER 5.5 REPORT OF	Nursing recruitment was discussed.  The following was noted:
PRESIDENT, MEDICAL STAFF ASSOCIATION	<ul> <li>The Exemplary Service Award will be awarded next week.</li> <li>The SJHH Patient Choice Awards will be launched shortly.</li> <li>The Medical Staff Executive has been fundraising for victims of the typhoon in the Phillipines.</li> <li>The next Quarterly Medical Staff Meeting will likely be held at the West 5<sup>th</sup> Campus.</li> <li>The Annual Medical Staff Dinner will be held on Friday, January 17<sup>th</sup>.</li> </ul>
5.6 REPORT OF PRESIDENT AND CEO, ST. JOSEPH'S HEALTH SYSTEM	There was no report.
6. NEW BUSINESS 7. GUEST PRESENTATIONS	There was no new business.
8. INFORMATION EDUCATION ITEMS	<ul> <li>Discuss ensued with respect to HBC attendance at educational events both a the Ontario Hospital Association and non OHA related educational events.</li> <li>8.1 HBC Closed Summary</li> <li>8.2 HBC Events/Walkabouts/Education Schedule</li> <li>8.3 Article – Governance Strategy: 4 Tests of Competence</li> <li>8.4 E-Articles – Deloitte 1) Lead or be Lead 2) The Effective Not-for-Profit Board</li> </ul>

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Subject . Di	scussion
9. ADJOURNMENT	It was MOVED by J. LoPresti, SECONDED by M. Taylor, VOTED AND CARRIED
	THAT THE OPEN SESSION OF THE HBC BE ADJOURNED
	Carl Santoni, Chair
	David Higgins, Secretary
	Fadia Ros, Recorder,

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## OPEN REPORT TO THE HAMILTON BOARD COMMITTEE - DECEMBER 2013

#### 1. Environmental Scan

## 1,1 SJHC: Quality and Value in Home Care (QVHC) Update

In a communication sent out November 18, the QVHC Steering Committee and the Oversight Table informed of the decision not to launch outcome-based pathways (OBP) by March 31, 2014. Next steps for the Steering Committee will be completing a more in-depth analysis of the initial proof of concept site data gathered between October 2012 and October 2013 prior to finalizing decisions about the future spread of OBP and adoption of outcome-based reimbursement (OBR).

#### 1.2 SJHC: OACCAC CEO Announcement

Catherine Brown will be the new Chief Executive Officer at the Ontario Association of Community Care Access Centres (OACCAC) effective January 2014.

## 1.3 SJHC: Announcement - Ontario Health Innovation Council

The Ontario government announced the formation of the Ontario Health Innovation Council to bring new health care products to market, in partnership with Ontario's health care system. The Ontario Home Care Association (OHCA) has released a statement welcoming the announcement. OHCA has long called for strategies to strengthen innovation in home care, which is uniquely positioned as the link between various health settings across the health continuum, and calls for the Council to pay close attention to innovations that can support people to live independently at home.

#### 2. Mission, Vision and Values Update

## 2.1 SJHC: City of Hamilton 10-year Housing and Homelessness Action Plan

SJHC has been part of this planning group for the past three years, representing the seniors sector. The plan is now complete and will be presented to City of Hamilton Council for approval on December 9. This comprehensive plan will guide Hamilton's Housing and Homelessness strategy for the next 10 years.

#### 3. Operational Information

#### 3.1 SJVD: LEAN Methodology

The Villa has been pro-active in establishing a LEAN process throughout the organization. The Management Team shared 26 improvements that have occurred through the various departments and expressed other ideas to work towards a goal of 1000 improvements. Staff will be engaged on walkabouts for process improvement feedback. This methodology will be unfolded throughout the organization in 2014.

#### 3.2 SJVD: St. Mary's Secondary School Students

The St. Mary Secondary School Grade 11 health care students are once again participating in a four week experiential learning placement. The students spent the first week in seminars meeting department heads and investigating various health care careers at the Villa. The health care class has a thorough orientation that includes one of our Residents as a demonstration of the various resident care needs students may observe.

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3.3 <u>SJHC</u>: 2013-2014 Community Investment Funding - Assisted Living for Frail At-Risk Seniors

SJHC has participated in the three scheduled meetings of the Assisted Living working group with the HNHB

LHIN to determine which geographic locations should receive funding for the two assisted living hubs. SJHC continues to advocate for an Assisted Living Hub located in the Hamilton downtown area.

## 3.4 SJHH: West 5<sup>th</sup> Redevelopment Update

#### Construction

- Construction is 99% complete. The date for the grand opening has been finalized January 23, 2014
- Compliance review process started in the design stage by our PDC (Planning & Design Consultant)
   team and continued throughout construction
- All deficiencies expected to be completed by Substantial Completion
- Community Open Forum being planned for January 18 & 19, 2013

#### **Project Budget**

Project Budget remains on target and under budget

## **Operational Readiness**

- General training and program-specific training plans have been completed
- Completed formal work plan activity in November. Overall, programs and services should be operationally ready to function in the new facility
- Move Operation Centre (MOC) has been convened to provide an organized management structure
  that promotes immediate and focused direction of activities pre-move, during the move and post
  occupancy period. The goal of MOC is to respond to urgent/emergent issues that arise to ensure there
  is minimal disruption to hospital activities and allows prompt resumption of normal activities

#### **Volunteer Resources**

The target of 150 net new volunteers by Jan 1, 2014 has been exceeded by 4

#### **Human Resources**

• Currently project is on target to meet key Human Capital delivery dates

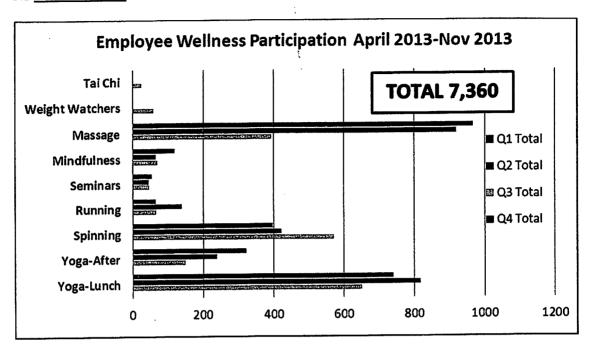
## **Redevelopment Evaluation Project**

The Redevelopment Evaluation Project is to evaluate how the design of the new W5th facility will
impact the quality of patient care and staff engagement by comparing the present facility with the new
facility. In order to advance our stated goals, we have fostered collaborations with members of the
health and design community by sharing our project vision, methodological innovations and
preliminary findings



St. Joseph's Villa & Dundas

#### 3.5 SJHH: Wellness



## 3.6 SJHH: Medical Radiation Technologists - "The Essential Link"

The video produced for MRT week received positive feedback from a multitude of internal and stakeholders. It has been posted on the Diagnostic Imaging web page as well as SJHH Facebook and Twitter pages. The Canadian Association of Medical Radiation Technologists (CAMRT) has posted the video on their web site and has recognized SJHH as a best practice spotlight organization in support of the Medical Radiation Sciences profession.

## 3.7 SJHH: MOHLTC Diagnostic Imaging (DI) Steering Committee

SJHH has been invited to participate as a member of the DI Steering Committee. The committee purpose includes the following:

- Provide direction and ensure alignment with the MOHLTC's objectives related to the Access to Care (ATC) strategy and the recommendations from the MRI and CT Expert Panel Reports
- Support decision making at the program, hospital, LHIN and provincial level
- Provide advice on issues, changes and general matters affecting Diagnostic Imaging
- Identify and pursue funding opportunities as necessary to enhance Diagnostic Imaging

#### 3.8 SJHH: Core Lab Quality Focus

Result Auto-Verification now in place for 40% testing which reduces test turnaround time and relieves workload pressure on staff. By spring of 2014 this will be increased to 90 % of core lab tests. City-wide quality performance monitoring is now occurring live which is allowing us to detect individual analyzer performance issues much earlier, enabling earlier intervention before patient result impacts.

#### 3.9 SJHH: Research Grant Proposal to the Ministry of Labor

SJHH submitted a research grant to the Ministry of Labor on reducing the risk of violence in the Emergency Department (ED). The objective of the project is to improve ability to predict potential acts of violence in ED of SJHH. We received an enthusiastic letter of support from the Chair of the LHIN ED Directors Committee for this proposal. There is great interest across our LHIN in developing a common tool and strategy to reduce the risk of violence in our respective Emergency Departments.

# Hamilton Board Committee (HBC) - Summary of October 31, 2013 Closed Meeting Session

## **Motions Summary**

	Wotions Summary	Value of the second sec
	a sending	Motion Summary
	Recommending HBC Committee	Motion
	Governance, Mission and Values	It was voted that the:  Minutes of the Governance, Mission and Values Committee of October 1, 2013 be accepted  (Us wilton Board Committee)
	Committee	for information (Hamilton Board Committee).  Following HBC policies be approved (Hamilton Board Committee):  HBC #4 - Chair Position Description
3		HBC #5 – HBC Committee Chair Position Description     HBC #6 – HBC Open/Closed/In-Camera Policy
3	Quality Committee	It was voted that the:  Minutes of the Quality Committee of October 8, 2013 be accepted for information (Hamilton Board Committee).
3	Resource and Audit Committee	It was voted that the:  Minutes of the Resource and Audit Committee of October 23, 2013 be accepted for
		<ul> <li>information (Hamilton Board Committee).</li> <li>Monetary negotiating mandate be approved as amended (Hamilton Board Committee – St. Joseph's Home Care Voting Members).</li> <li>Monetary negotiating mandate be approved as amended (Hamilton Board Committee – St. Joseph's Healthcare Hamilton Voting Members).</li> <li>Community Accountability Planning Submission (CAPS) for St. Joseph's Villa Dundas be approved (Hamilton Board Committee – St. Joseph's Villa Dundas Voting Members).</li> <li>Community Accountability Planning Submission (CAPS) for St. Joseph's Home Care be approved (Hamilton Board Committee – St. Joseph's Home Care Voting Members).</li> </ul>
30000	The Medical Advisory Committee	<ul> <li>It was voted that the:         <ul> <li>Minutes of the Medical Advisory Committee of October 3, 2013 be approved (Hamilton Boar Committee – St. Joseph's Healthcare Hamilton Voting Members).</li> <li>Recommendations on Research of the October 3, 2013 Medical Advisory Committee be approved (Hamilton Board Committee – St. Joseph's Healthcare Hamilton Voting Members)</li> <li>Recommendations on Credentials of the October 3, 2013 Medical Advisory Committee be approved (Hamilton Board Committee – St. Joseph's Healthcare Hamilton Voting Members)</li> </ul> </li> </ul>

## Presentations and Reports to the HBC - Summary

The Board heard a presentation from Dr. Colm Boylan on the collaborative quality improvement work happening between Diagnostic Imaging and the Emergency Department. The presentation focused on an initiative to establish evidence-based clinical care algorithm for conducting appropriate CT Pulmonary Angiogram studies. The HBC expres their continual interest in the broader issue of how to effectively translate knowledge and research into practice in a timely manner and the HBC reflected on how this work is a great example of driving more appropriate, responsive as cost effective care.

The Governance, Mission and Values committee of the Board was highlighted this month. The committee provided a update on the following matters being discussed at the committee level:

- o Board education plan: Foci of the committee continue to be education of the HBC members and building and fostering the relationship between the HBC and the senior management team.
- Nominating committee update: A nominating committee meeting will be held on December 3, 2013.
- Generative discussion: Generative discussion is an important part of the Governance, Mission and Value committee in their drive to develop the HBC into an exemplary board that is robust and effective.